



## FedEx Service Alerts

### California Mudslides

Thursday, January 11, 2018



The mudslides are causing hazardous conditions in California. Our top priority is the safety and well-being of our team members, as well as providing the highest level of service to our customers. Although contingency plans are in place, some service delays and disruptions can be anticipated for inbound and outbound shipments in the impacted areas. FedEx is committed to providing service to the best of our ability in areas that can be safely accessed.

Note that some isolated areas remain inaccessible and there may be on-going service delays due to local conditions.

#### **Shipping to affected areas?**

To help avoid delays, we encourage you to contact your recipients to verify whether their location is open or able to receive deliveries.

Note that potential service disruptions may not affect FedEx Express, FedEx Ground, FedEx Freight, FedEx Office, etc. the same. This may result in different levels of impact as well as cities, states and ZIP Codes serviced.

Continue to check [fedex.com](https://www.fedex.com) for service updates. For specific shipment status information, please track your shipment at [fedex.com](https://www.fedex.com). You can also contact FedEx Customer Service at 1.800.GoFedEx  1.800.463.3339  or

stay up to date by subscribing to FedEx Service Alert email notifications at the [FedEx Email Subscription Center](#). Consistent with the provisions of the [FedEx Service Guide](#), shipments delayed due to the disruption(s) are not eligible for a refund or credit under the money-back guarantee policy.

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