

**Testing Center, Round Rock Faculty Survey**

**Fall 2020**

Item	VS		S		SS		SD		D		VD		NA
	N	%	N	%	N	%	N	%	N	%	N	%	N
The Testing Center, Round Rock staff communicates with me in a professional manner.	19	86.4%	2	9.1%	0	0.0%	0	0.0%	1	4.5%	0	0.0%	
The Testing Center, Round Rock staff alerts me to scheduling and testing issues promptly.	18	81.8%	3	13.6%	0	0.0%	0	0.0%	1	4.5%	0	0.0%	
The Testing Center, Round Rock staff follows my testing instructions.	19	86.4%	2	9.1%	1	4.5%	0	0.0%	0	0.0%	0	0.0%	
The method for exchanging student testing information works well for me.	16	72.7%	3	13.6%	2	9.1%	0	0.0%	1	4.5%	0	0.0%	
I feel confident my exams are secure with the Testing Center, Round Rock staff.	19	86.4%	2	9.1%	1	4.5%	0	0.0%	0	0.0%	0	0.0%	
When my students comment about their testing experience at TCRR, it is positive.	10	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	12
The Testing Center, Round Rock has the resources to provide the testing services that are needed for my students.	13	59.1%	3	14.3%	2	9.1%	3	13.6%	0	0.0%	1	4.5%	
The Testing Center, Round Rock's policies meet the needs of myself and my students.	12	57.1%	6	28.6%	1	4.8%	0	0.0%	2	9.5%	0	0.0%	

*Note. VS=Very Satisfied, S=Satisfied, SS=Somewhat Satisfied, SD=Somewhat Dissatisfied, D=Dissatisfied, VD=Very Dissatisfied, NA=My students have not commented about their TCRR experience.*