



FOOD SERVICE SURVEY

Please take a few minutes to evaluate the food service you received today. THANK YOU!

Where did you eat? The Lair ___ Jones Diner ___ Den ___ Commons ___ Harris ___

Date: ___ Time: ___ am/pm What did you have to eat? _____

University status: ___ Student ___ Faculty ___ Staff ___ Guest ___ Food Service Committee

Do you reside: ___ on-campus ___ in San Marcos ___ commute from out of town

Using the following scale, please rate the items presented below:

1=excellent; 2=good; 3=fair; 4=poor; 5=no opinion/not observed

COMMENTS:

SERVICE

Table with 5 columns (1-5) and 4 rows (Speed of service, Courtesy & helpfulness of staff, Friendliness of service personnel, Appearance of service personnel)

FOOD

Table with 5 columns (1-5) and 7 rows (Taste and flavor, Appearance of food, Variety of food, Temperature of hot food, Temperature of cold food, Attractiveness of food display, Availability of condiments)

PRICE/VALUE

Table with 5 columns (1-5) and 1 row (Fairness of food pricing)

PLACE/ATMOSPHERE

Table with 5 columns (1-5) and 10 rows (Atmosphere of dining area, Availability of adequate seating, Cleanliness of serving area, Cleanliness of utensils/plates, Cleanliness of dining area, Cleanliness of tables, Cleanliness of condiment area, Appearance of serving area, For my needs, the hours of operation are:)

OVERALL RATING

Table with 5 columns (1-5) and 2 rows (Overall quality, My general feeling is that this food service operation is:)

Suggestions/Comments: _____