



I AM
TXST
NEXT

Veterans Affairs

New Student Orientation

TEXAS  STATE[®]
UNIVERSITY

MEMBER THE TEXAS STATE UNIVERSITY SYSTEM

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FERPA (Family Educational Rights & Privacy Act)

Academic Records/Transcript
Admission Records

Financial Aid Records
Student Financial Records

We will only talk to the parent if there is a FERPA on file.
“But this is my benefit” does not give you FERPA access.

DO NOT

- Log in to the student’s accounts
- Sign documents as the student
- Impersonate the student on the phone

THIS IS FEDERAL LAW, WE TAKE FRAUD SERIOUSLY

Bobcat Family Portal

- 24/7 Access
- System updates nightly
- Shows active requests and status of each
- Confirms type of request
- Shows confirmation of receipt of most important documents

1
VA BENEFITS

Student Benefits
Summer 2021
GI Bill® CH 35 - DEA

Request Id:	[REDACTED]
Status:	Sent to VBA
✓	Veteran's DD-214 (Member 4)

Last updated May 13, 2021

https://txstate.campusesp.com/users/sign_in

Certification Request

VA.TXSTATE.EDU

- Submit Certification Request each semester
- Required Documents checklists
- Link to Hazlewood Database
- List of deadlines
- FAQs for students and parents

Office of Veterans Affairs

[About Us](#) [Benefits](#) [Timeline](#) [Required Documents](#) [Resources](#) [Self-Service](#) [Hazlewood Login](#) [Veterans and Military Connected Students](#)

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Welcome to the Office of Veterans Affairs

The Texas State University Office of Veterans Affairs assists veterans and dependents by answering questions concerning veteran educational benefits, certifying enrollments for the Department of Veterans Affairs, processing the Hazlewood benefit, and monitoring our students' degree plans and academic progress as required for their benefits.

- Students using GI Bill® for the first time will need to apply for a certificate of eligibility at www.va.gov at least 2 months prior to registering for their first semester at TXST.
- Once completed, the student will receive in the mail a Certificate of Eligibility in their name about 6-8 weeks after the submission.
- All certification requests are done electronically at TXST University and you do not need to come into our office.

For all Hazlewood documentation, the burden of proof is on the student to provide all required documents.

Once the Certificate of Eligibility has been received the student would go to our website at www.va.txstate.edu, click on certification request, login in with their Net ID, click on create new request, and fill out the questionnaires. The last page after the questionnaires will provide a page where you can upload documents. The student will then upload the required documents in pdf. or jpeg. format.

[Required documents per benefit can be found here.](#)



[CERTIFICATION REQUEST](#)

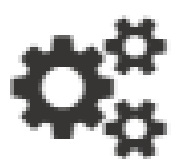
All documents must be submitted by the student through our online certification request system. Documents submitted via email, fax, or mail will not be accepted. Students in need of equipment can use the office self-serve kiosks to digitize documents and submit certification requests.



[CHECK YOUR BILL](#)



[FAQ FOR STUDENTS](#)



[TOOLS FOR PARENTS](#)



[Start Semester Request](#)

[Make a new V.A. certification request](#)



[Request Update/Status](#)

[View your V.A. certification requests](#)

Certification Request

You MUST put in a request for certification every semester

You will receive a computer-generated email every time the status of your request changes

If your request is Incomplete, Pending, Cancelled, or Denied, a short message as to why will be included in the status email.

ONLY notifies your Texas State email.

Certification Request

This is the reference chart



These are your requests



Status Explanations

Status	Explanation
Submitted	You have submitted a request to the Veterans Affairs Office
Reviewed	The required documents have been verified and none are currently missing
In Process	In-house processing is being done by the Veterans Affairs Office
Certified	Your request has been sent to the appropriate agencies
Amending	Hours/fees adjustments are being sent to the VBA
Complete	Veterans Affairs Office has completed your request
Incomplete	Check your Texas State email for more details
Pending	Check your Texas State email for more details
Denied	Check your Texas State email for more details
Cancelled	Check your Texas State email for more details

My Requests

(Click on a Request to get more details.)

GI Bill Benefits

Submitted: 4/27/2016 1:21:50 PM

Semester: Fall 2016

Status: Training/Testing

Last Updated: 11/4/2016 10:32:28 AM

GI Bill Benefits

Submitted: 5/24/2016 10:32:02 AM

Semester: Fall 2016

Status: Training/Testing

Last Updated: 1/29/2019 7:48:26 AM

GI Bill Benefits

Submitted: 11/3/2016 8:48:27 AM

Semester: Spring 2015

Status: Training/Testing

Last Updated: 2/2/2017 10:53:39 AM

Hazlewood Exemption Request

Submitted: 11/3/2016 8:48:27 AM

Semester: Spring 2015

Status: Training/Testing

Last Updated: 2/2/2017 10:53:39 AM

THIS STATUS...	MEANS THAT...	AND YOU SHOULD...
Pending Review	You put in your request, it needs to be reviewed	Wait for it to be processed
Request Approved	All the documents for this semester are correct	Wait for it to be processed
Sent to SBS	We are processing your benefit with SBS	Monitor your bill and don't ask when it will move out of this status
Sent to VBA	We have processed your GI Bill® benefit with the VBA	Give them 5 business days before calling to ask any questions
Amending	You made a change, and we need to update the VBA	Wait
Pending (Any Other Version)	We are waiting for a specific thing to happen	Read your email and follow directions
Incomplete / Denied / Cancelled	You need to pay attention and read what you have been sent	<u>CHECK YOUR EMAIL AND FOLLOW DIRECTIONS</u>

Status Means...

Submission Deadlines and Processing Dates

Note: Email and call volume increases significantly prior to the start of a term, thus impacting processing times.

- In order to keep processing times reasonable, check the status of your request online through the Certification Request system instead of calling or emailing.
- All requests are processed by the date it was received. Contacting our office does not change this date or expedite the processing.
- Submissions made after our first deadline are not guaranteed to be processed before the bill is due. You must monitor your bill and make other payment arrangements if necessary.
- Chapter 30, 35, and 1606 GI Bill® submissions must include a valid Certificate of Eligibility for the first semester they wish to use the benefit.
- Fry Scholarship and Chapter 33 (Post 9/11) GI Bill® submissions must include a valid Certificate of Eligibility .
- All students must provide one copy of the veteran's DD-214 for benefits processing to begin.
- Hazlewood and GI Bill® non-tuition submissions made after our second deadline will not be processed before the bill is due. You must make other payment arrangements.
- Incomplete submissions will be cancelled after the [census date](#) and the student will be required to call or come into the office to resolve their request for that semester.

Semester	Certification Request Begins	Certification Deadline to Apply to Bill	No Submissions After this Date
Spring	October 1	December 15	Last day of class before finals
Summer	March 1	May 15	Last day of class before finals
Fall	June 1	August 1	Last day of class before finals

Withdraw, Drops, Etc.

- **FOLLOW THE REFUND POLICY DATES FOR TXST.**
- Email the office immediately for ANY changes you make.
- **Mitigating Circumstances?**
- Provide documents or it didn't happen.
- **Called to Active Duty?**
- Give us a copy of your orders (before you leave if possible).
- **If you drop classes after the Census date, you will be charged.**
- GI Bill® will incur a debt with the school.
- Hazlewood will charge the hours for the class.
- Any debt to the VBA for housing or book stipend is owed to them.
- Dropping with a W does not mean you will not be charged.
- REMINDER: Hazlewood has minimum TXST GPA requirement:
 - 2.00 for Undergraduates
 - 3.00 for Graduate students

GI: Tuition or Non-tuition

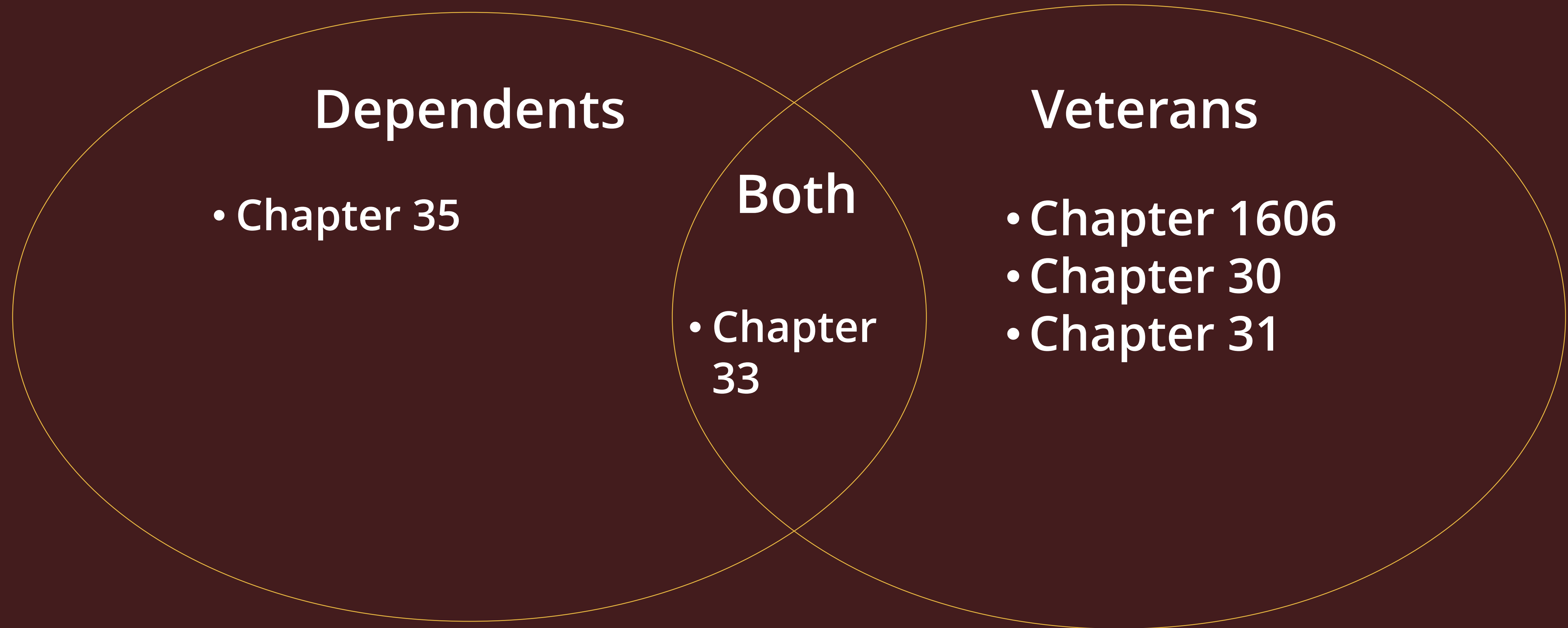
Tuition

- Chapter 31
- Chapter 33

Non-Tuition

- Chapter 1606
- Chapter 30
- Chapter 35

GI: Dependents, Veterans, or Both



GI Stipends

Tuition

- If we have your request, we will prevent you from getting dropped from classes while we process your request
- You will get paid on the 1st of the month after you do the work
- You will get paid for the time classes were in session (>a month of school > money)
- Housing, Meal Plans, Parking, Books, etc. are not paid directly by the VA

Non- Tuition

- No tuition will be paid by the VA- you need to cover it
- You will get paid on the 1st of the month after you do the work
- You will get paid for the time classes were in session (>a month of school > money)
- Housing, Meal Plans, Parking, Books, etc. are not paid directly by the VA

Hazlewood Veteran, Legacy, Disability

Veteran

- Hazlewood Veteran

Dependent

- Hazlewood Legacy
- Hazlewood Disability

Hazlewood Overview:

Hazlewood Veteran - 150 Credit hours total for veteran.

Hazlewood Legacy - Child of veteran. Everyone shares 150 credit hours. One at a time.

Hazlewood Disability - Service-connected disability of 100% total & permanent. Everyone gets their own 150 credit hours.

We need a lot of documentation to start. Not a lot to continue.

You **MUST** earn TXST GPA of 2.00 for Undergrads and 3.00 for Graduate students to continue to use Hazlewood. There is NO free semester.

No Study Abroad or Exchange programs

No Correspondence courses

No Extension Courses

Can I Receive Hazelwood + GI Together?

No

- **Chapter 31**

Chpt 31 covers tuition-
you cannot waive
tuition more than once

Maybe

- **Chapter 33**

If you have <100% of
Chapter 33 then yes

If you have 100% of
Chapter 33 then no

Yes

- **Chapter 1606**
- **Chapter 30**
- **Chapter 35**

Military Connected Support

**Veteran Academic Success Center
(VASC)**

**Bobcat Cadence
Transition Assistance
Veteran peer tutoring**



Veteran Academic Success Center

**US 1100
Mil-Con specific version**



**Veterans Alliance of Texas State
(Student Organization)**

VA Work Study

Enrolled $\frac{3}{4}$ time or more.

Minimum Wage
(Higher of State or Federal)

Tax Free!

Real Work Experience

Residency

Determination of Residency Status for Tuition Purposes

Initial residency classification is determined by your application answers. Check your General Student Record on CATSWEB to see your current residency classification after 7 business days.

If you believe you have been misclassified, contact the residency officer **IMMEDIATELY**.

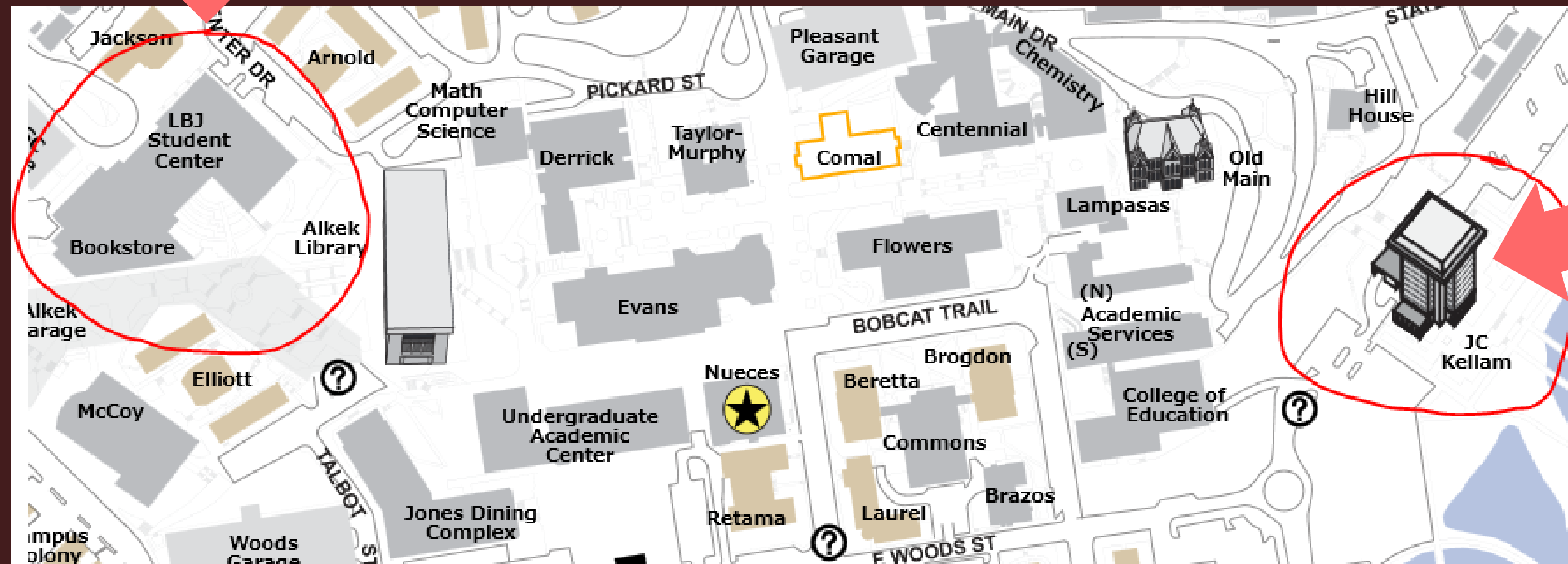
Tuition waivers exist for qualified active duty members, veterans, and military dependents.

*You **MUST** contact the residency officer before you discuss any waiver with the VA office.*

<https://www.admissions.txstate.edu/pay-for-college/residency.html>

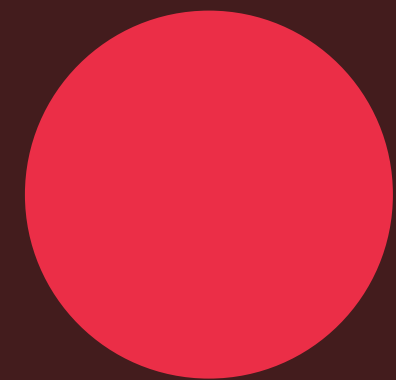
Office of Veterans Affairs

NSO

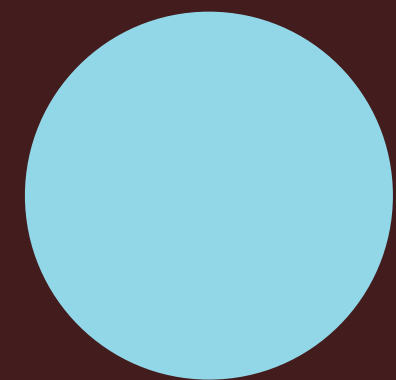


San Marcos Campus
JC Kellam Building
Room 105
601 University Drive
San Marcos, Texas
78666

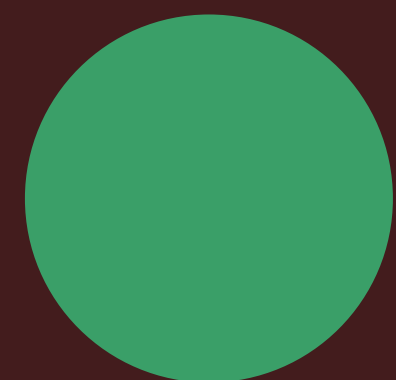
CONTACT US



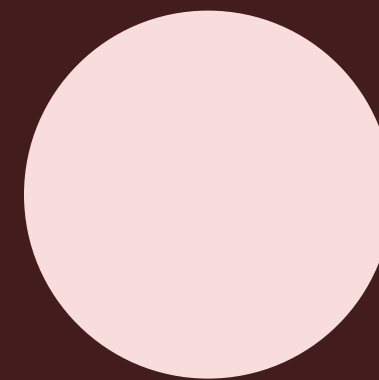
Office of Veterans Affairs
512-245-2111
va.txstate.edu



Veterans Alliance (VATS)
512-245-2278



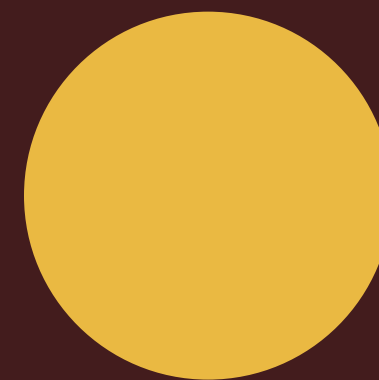
Vet Academic Success
Center (VASC)
512-245-6192



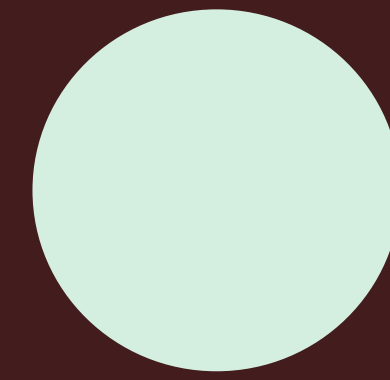
ROTC

Army: 512-245-3232

Air Force: 512-245-2182



Regional VA
888-442-4551
va.gov



Tx Vet Commission (TVC)
512-463-6564
tvc.texas.gov



Questions?