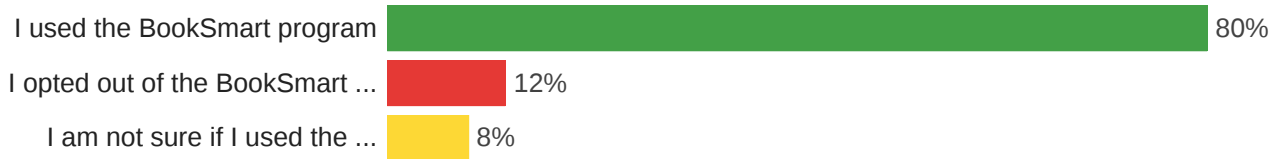


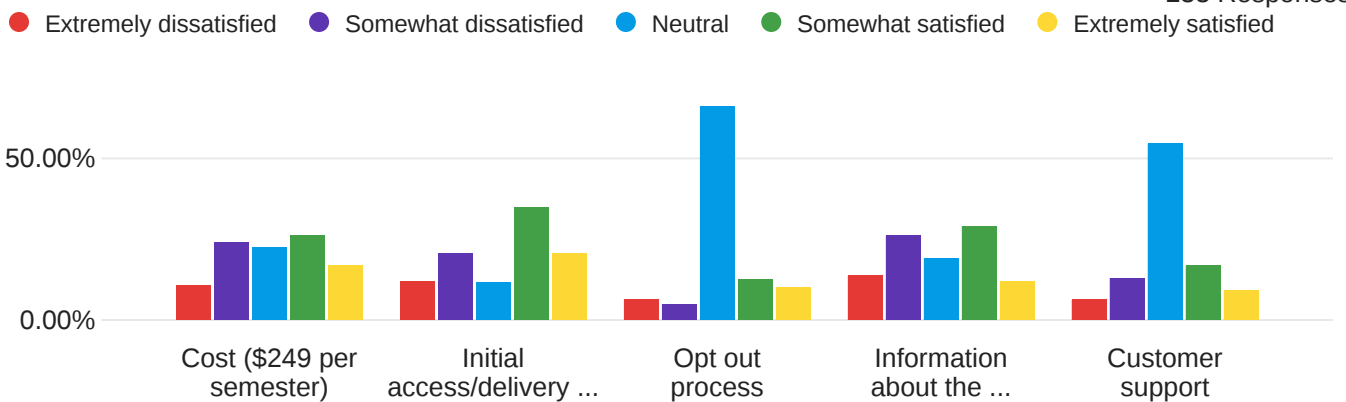
Which of the following statements best describes your experience with the BookSmart program for the Fall 2023 semester?

301 Responses



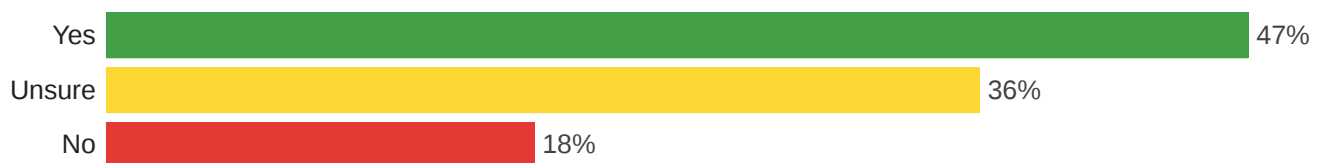
Please rate your level of satisfaction with the BookSmart program in each of the following areas.

233 Responses



Based on your experience this semester, do you intend to continue using the BookSmart program for future semesters?

291 Responses



I had access to all required course materials on the first day of class for all of my Fall 2023 courses.

285 Responses



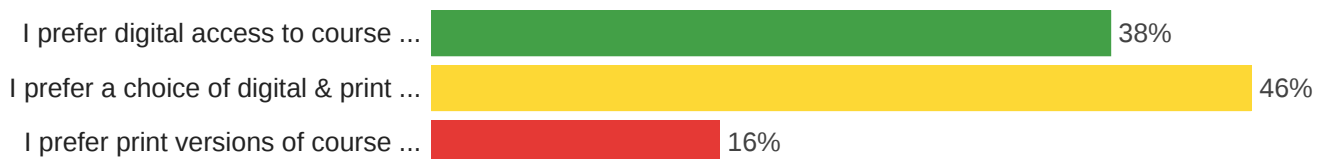
Which of the following describes the format of your required course materials for the Fall 2023 semester?

284 Responses



Which of the following best describes how you prefer to access your course materials?

279 Responses



Which of the following describes how you access digital course materials (if any) most often?

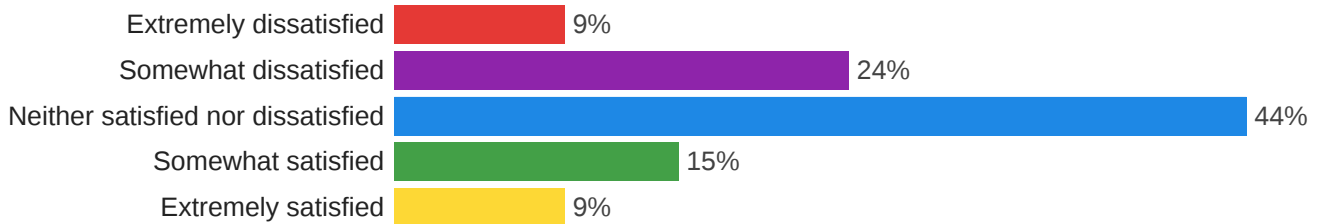
274 Responses



The following two questions were answered only by students who opted out of the BookSmart program

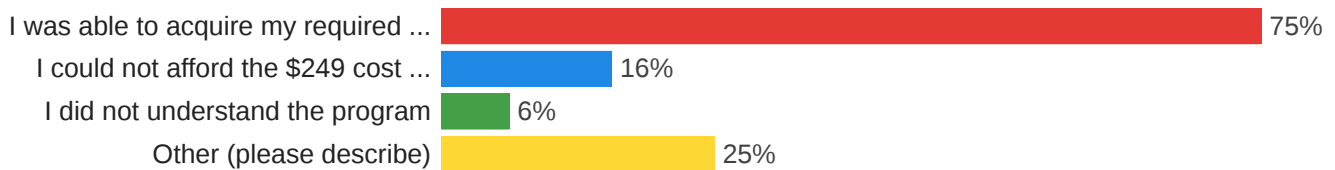
How satisfied were you with the opt out process for BookSmart?

34 Responses



Which of the following describes your reason(s) for opting out of the BookSmart program? Check all that apply.

32 Responses



Other reasons for opting out

Other (please describe) - Text

A lot of the books that were supposed to be available were not. The teachers would ask us if we have read or tried to access the book yet and the book just wasn't available either at all or on time for our first exam. I had to opt out last minute and just buy my book so I could have the material I needed to take my exam.

i was able to find them cheaper but I just appreciated the security that if I couldn't i already had the books paid for. Also enjoyed the option of weather or not I could opt out and force it upon students.

Got signed up without consent. Cannot pay another \$250 on top of my tuition.

I'm an English major, and most of my material is novels, of which I like to have the physical version. Not only did I get my books for less than \$249, I got the physical versions on my own, which are much better for comprehension and studying than eBooks.

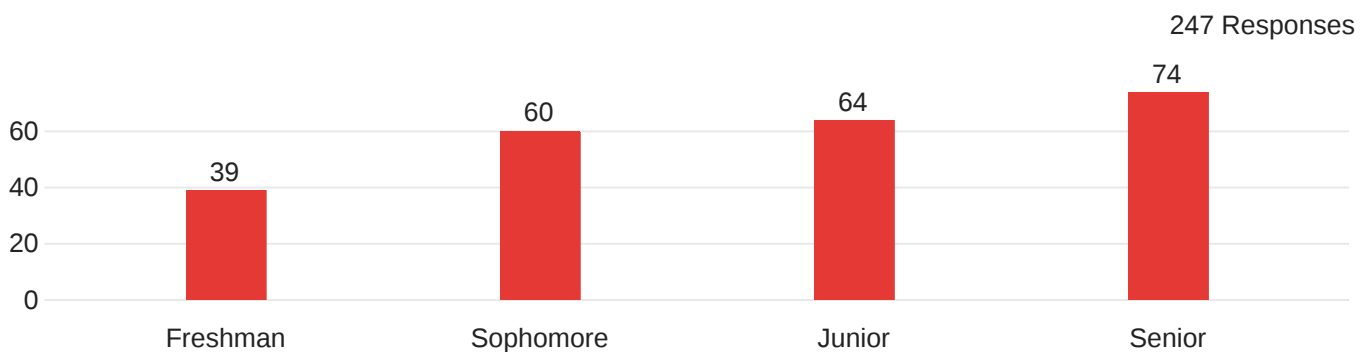
My classes do not require me to purchase course material because it is automatically provided to us for free

i have literally never opened a text book that's been required for my program

I only needed one book that I found on Amazon for \$7.

I ended up only receiving 3 books through booksmart, which covered two classes. I opted out when I realized I could pay for each book and receive the same pdfs for the same amount of time for over \$100 less than if I stayed in the booksmart program. If all of my classes were covered, then I would've used booksmart for the semester.

What is your year in college? (This questions is optional)



Is there anything else you would like to tell us about your experience with the BookSmart program?

Is there anything else you would like to tell us about your experience with the BookSmart program?

I feel very neutral about it. It's whatever.

Paper copies would be so much easier for my classes, and based on the price I feel like there's no reason there shouldn't be paper options for Booksmart.

i wish there was clearer information before the first day of school on how to access the books. It was unclear and i never saw an email about it i had to learn about it from a classmate. If there were instructions ahead of time i believe that would help. I was very confused at first.

I feel like the program is taking the choice away from students. I only needed booksmart to access homework assignments for a chemistry class and one lab manual this semester, and in the past when I needed the same materials I only had to spend a fraction of what the booksmart program cost.

no

Good job!

N/a

N/a

Wish I was able to choose between digital or print format. Also not very applicable outside of basic courses as a Theatre major since most of my classes don't require textbooks. It will be more affordable to buy/rent the one book needed.

Complete lack of transparency or any form of cohesive instructions for how booksmart worked made the opening weeks of this semester a nightmare. Resulted in everyone just pointing their finger at each other and making students like me work 5x as hard to get my materials on time. The leniency and understanding of my professors who were just as left in the dark as me are the only reason I got through it without tanking my grade. I could not grade the universities poor effort to implement this program any lower. Good thing I'm the one getting graded for my performance here and not you.

n/a

I should be able to see if the Booksmart program is something I benefit from in an easy-to-see and accessible way. A breakdown of what my costs would have been from the bookstore both RENTING AND BUYING versus what I paid with Booksmart should be readily available or provided when signed up for the program.

I think the professors need to be more informed about the program because based on my experience and my friends, they assumed we could get our books whenever we wanted to. By that, I mean they didn't know we had to wait till we got the email that our books were ready for us to get. Another thing is I really wanted to have my science textbooks in paper version but that was not an option for me. I requested a paper version of as many books as I could because I read on the Texas State website that requesting a paper version of books through BookSmart was an option. What that really meant was I would have to buy the paper versions on my own outside of the program. I felt like the information wasn't conveyed to me as a student very well.

The program has some potential, but it has proven less than helpful in higher-level courses since I am a senior.

I had a hard time gaining access to one online textbook but other than that the BookSmart program worked well. It could be cheaper.

I had a hard time opening the book from the actual webpage provided initially, I don't like how some books can't be downloaded as pdfs because I would like to print some pages out to have my notes written down and highlighted.

n/a

No

Overall I like the system, however the system is not very easy to use for online reading. The Kindle online reading system, for instance, is much easier to use. To access BookSmart books I need to open a browser, find the RedShelf page, enter my password, and then access the textbooks that way. It is not easy to go back and forth between reading and another application, as it signs me out of the system fairly quickly. So, for online reading the Red Shelf system is not the best.

I attempted to opt out of booksmart and was met with an issue. I got an error saying to contact administration, yet, wasn't given any information as to how to contact let alone who. I also feel like we're not saving any money by getting digital text books that we can find online for free. I personally believe it was an attempt to help that ended up scamming STUDENTS out of \$250.