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Acknowledgements
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Instructor: Dr. Michelle Londa, Ph.D

Team

Left to Right:
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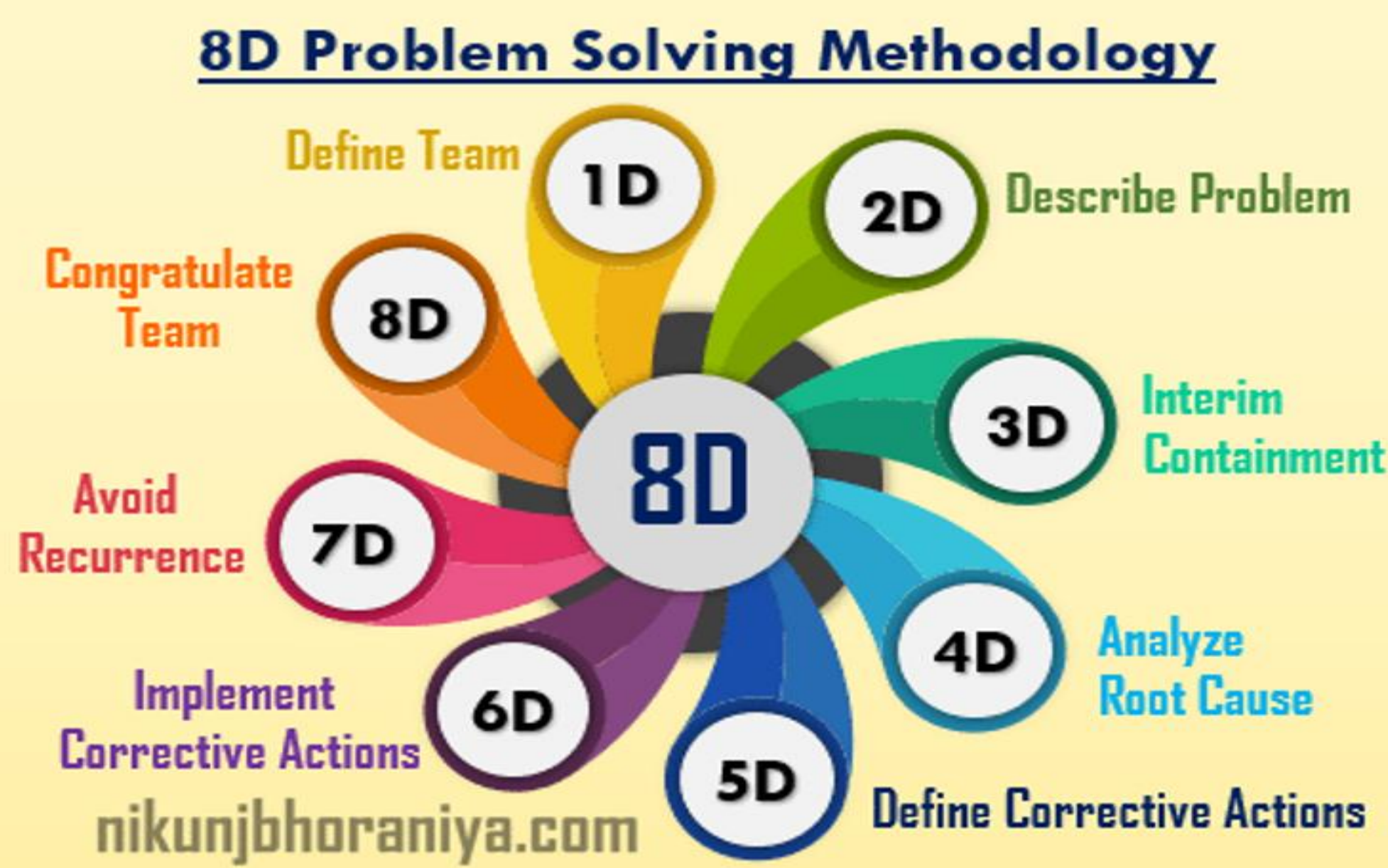
Problem Statement

- ❖ Failures in Readers, Credentials, Shipping
- ❖ Inefficient operation, stress, scrap, wasted time, loss of income

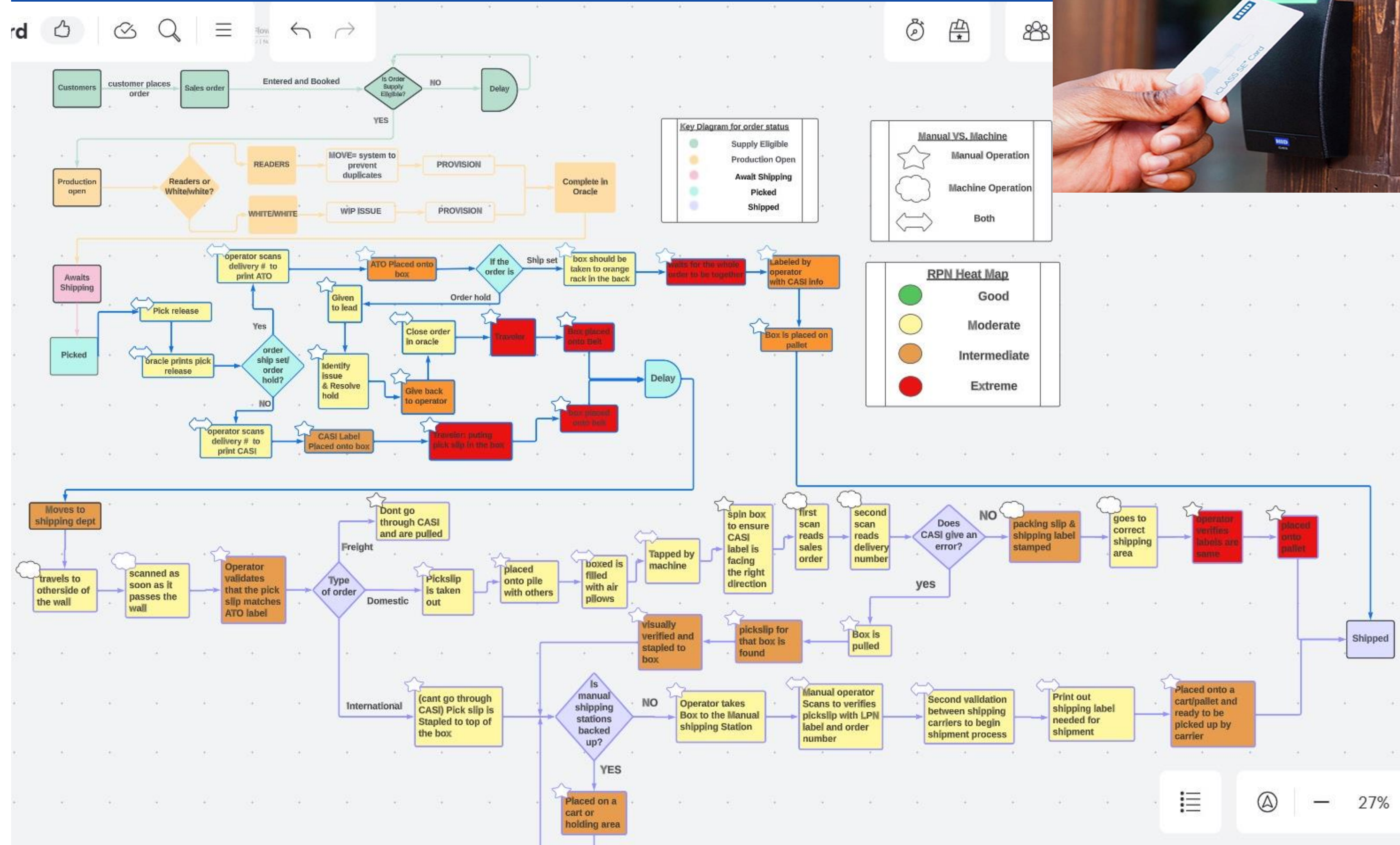
Project Purpose

- 🔍 Identify Failures
- 📉 Reduce Defects
- 🏠 Increase Package Traceability
- 💰 Increase Profits

Method



Heat Flow Diagram



Deliverables

- ✓ Process Flow Diagram
- ✓ PFMEAs for Readers, Credentials, Shipping
- ✓ Cost-Savings Analysis

Human Factors

- ❖ Physical/Mental Stress
- ❖ Identifying failures = First step to reduce stress
- ❖ PFMEA = prevent failures, Optimize process bottlenecks

Suggestion 1

Remove Pick Slip

Trust Box Label

Traceability Scanner: Leaving Production/Entering Shipping

Cost-Savings Analysis

Estimated Total Cost of Failures in All Departments, Assuming 40 Hours to Fix

Cross Ship	\$	46,376.63
Inadequate Packaging	\$	1,572.53
Labeling / Packaging	\$	24,395.22
Other	\$	8,951.08
Processing Error	\$	19,974.24
Product Not to Required Specifications	\$	5,982.36
Short Ship	\$	21,215.62
Wrong / Missing Numbering	\$	5,706.09
Wrong Address	\$	22,416.36
Wrong Format/Marking	\$	4,661.78
Wrong Formatting / Programming	\$	5,250.89
Damage During Shipping	\$	1,446.17
Labeling Incorrect	\$	1,725.96
Wrong Product	\$	21,410.72
Total Cost for All Departments Over the Last 3 Years	\$	191,085.66

Suggestion 2

Input a final verification step in Readers Department

Cross check order number on LPN label and pick slip

Suggestion 3

