Paying your Bill

Student Business Services
Spring 2024
Overview

- Functions
- Tuition Rates
- Electronic Billing
- Payment Deadline
- Payment Plan
- Financial Aid Disbursement
- Payment Methods/Options
- Emergency Loan/Short Term Loan
- Accessing the Payment Portal

Scan me for a copy of the presentation!
Billing and Payment
- Tuition, Fees, Room and Board
- Payment Plan Enrollment
- Emergency Loan
- Short Term Loan

Tuition Adjustments
- Pre-Paid Plans
- Non-Resident Waivers
- Tuition Exemptions

Refunds
- Overpayments
- Financial Aid Refunds
- Parent PLUS Loan Refunds
BILLING & PAYMENTS
**Tuition and Fee Rate Options**

- **Traditional Tuition Rates**
  - Default rate
  - Tuition and fees subject to change by legislature or Board of Regents
  - Currently in a tuition freeze until August 2025

- ** Guaranteed Price Plan**
  - Optional fixed tuition rate
  - 12 consecutive semesters
  - Incoming degree seeking, undergraduate, Texas residents
  - Must opt-in by 12\textsuperscript{th} class day

**How to Learn More**

- View tuition rates on [SBS website](#)
- FAQ available
- Review archived rates to compare

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**NSO 2024**

**Paying Your Bill**
**Semester Cost Estimate**

Example semester cost based on Spring 2024 rates for 15 credit hours

<table>
<thead>
<tr>
<th></th>
<th>Texas Resident</th>
<th>Non-Resident</th>
<th>Guaranteed Price Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tuition and Fees</td>
<td>$6,103.20</td>
<td>$12,403.20</td>
<td>$6,566.40</td>
</tr>
<tr>
<td>Room (Traditional)</td>
<td>$3,300.00</td>
<td>$3,300.00</td>
<td>$3,300.00</td>
</tr>
<tr>
<td>Meal Plan (Bronze Plan)</td>
<td>$1,440.00</td>
<td>$1,440.00</td>
<td>$1,440.00</td>
</tr>
<tr>
<td>TOTAL</td>
<td>$10,843.20</td>
<td>$17,143.20</td>
<td>$11,306.40</td>
</tr>
</tbody>
</table>

**NOTE:** Room & Board are not included in the Guaranteed Price Plan
Electronic Billing

Spring 2024 Bills
- Available as soon as you register
- View your bill in the Payment Portal

Billing Notifications
- Sent to BobcatMail (TXST Email)
- Set up alternate email and sign up for text notifications in Payment Portal
- Add an Authorized User to grant access to the Payment Portal and receive bill emails
- We will only send emails if action is required

<table>
<thead>
<tr>
<th>Statement Date</th>
<th>Due Date</th>
<th>Amount Due</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>$1,643.02</td>
</tr>
</tbody>
</table>

Account Summary

<table>
<thead>
<tr>
<th>CHARGES</th>
<th>CREDITS/ANTICIPATED CREDITS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fee - Athletics Fee $122.00</td>
<td>STUDENT GOVERNMENT SCHOLARSHIP $503.00</td>
</tr>
<tr>
<td>Fee - Computer Service $60.00</td>
<td>FED DIRECT LOAN - UNSUBSIDIZED $5,711.00</td>
</tr>
<tr>
<td>Fee - Electronic Course $300.00</td>
<td></td>
</tr>
<tr>
<td>Fee - Environmental Service $1.00</td>
<td></td>
</tr>
<tr>
<td>Fee - ID Service Fee $5.00</td>
<td></td>
</tr>
<tr>
<td>Fee - International Education $3.00</td>
<td></td>
</tr>
<tr>
<td>Fee - Library Fee $76.44</td>
<td></td>
</tr>
<tr>
<td>Fee - Student Publication $8.00</td>
<td></td>
</tr>
<tr>
<td>Fee - Student Service $50.00</td>
<td></td>
</tr>
<tr>
<td>Fee - Student Success Fee $105.00</td>
<td></td>
</tr>
<tr>
<td>Registration Tuition $1,764.04</td>
<td></td>
</tr>
<tr>
<td>Total Charges: $2,570.48</td>
<td>Total Credits/Acceted Credits: $4,214.00</td>
</tr>
</tbody>
</table>

Fall 2020(202110) Schedule

<table>
<thead>
<tr>
<th>SUBJECT</th>
<th>CRSE</th>
<th>SEC</th>
<th>CMP</th>
<th>COURSE TITLE</th>
<th>DAYS</th>
<th>START/STOP</th>
<th>BUILDING</th>
<th>ROOM</th>
<th>INSTRUCTOR</th>
</tr>
</thead>
<tbody>
<tr>
<td>TH</td>
<td>2313</td>
<td>067</td>
<td>O</td>
<td>INTRO FINE ARTS</td>
<td>H</td>
<td>ARR</td>
<td>ARR</td>
<td>ARR</td>
<td></td>
</tr>
<tr>
<td>HDFS</td>
<td>4351</td>
<td>007</td>
<td>O</td>
<td>CULTURAL DIVERS</td>
<td>ARR</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Payment is due in full by 11/30. Failure to pay will result in cancellation; a payment plan is available.
Financial Aid Disbursement

- Financial aid disbursement date was: **January 6th**
- Will adjust total balance owed, and may result in a refund
- Refunds have already begun processing
  - Sign up for direct deposit to avoid delay!
  - If there is no e-refund account, a paper check will be mailed to the **local address** on file
- Parent PLUS Loan: Parent is the default recipient of refund unless otherwise specified. Direct deposit instructions can be found on the [SBS website](#)
Tuition Insurance Through GradGuard™

- Optional coverage of tuition and other fees in case of a medical withdrawal
- Coverage must be purchased before the first class day for each term (Jan. 16th)
- Contact GradGuard for questions, quotes, and purchasing 866-985-7598

Visit our GradGuard Webpage to learn more!
Spring 2024 Payment Deadline

All payments are due by:

January 24th, 2024

Payment action must be taken to avoid course cancellation
Payment Plan

- Splits the semester bill into 4 installments of 25%
- $30 payment plan fee
- First installment due January 24th to confirm classes
  - Financial aid will credit directly to this amount
- Other 3 installments are due over the course of the semester
Emergency Tuition Loan

- Covers the 25% down payment required to confirm classes
- Allows time for aid to disburse if there is a delay
- Automatically enrolled into the payment plan
- $30 payment plan fee | 1.25% origination fee
- Loan amount is divided into 3 remaining installments
- Online application available now

Short Term Loan

- Borrow up to $550.00 per semester for related expenses
- $5.00 origination fee
- Online application available now
- Loan is due in full by the final due date of the term: April 4th

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Paying Your Bill
**Accepted Payment Methods**

- **Online eCheck payments at no additional cost**
- **Online credit/debit card payments, with a convenience fee of 2.95%**
- **Online international wire payments**
- **Paper check, money order, or cashier’s check via mail, office dropbox, or cashier window**
Texas Guaranteed Tuition Plan (Texas Tomorrow)

- Student must submit a copy of their signed Texas Tomorrow card to our Tuition Assistance Document Uploader
- SBS will automatically enter benefit to the student’s account for Fall and Spring
- Students who wish to use TGTP for Summer must submit their request for the benefit to be applied through the document uploader
- NOTE: Texas Tomorrow does not cover some fees, such as: dorm, meal plan, electronic course fee, lab fee
- Purchaser of the fund must contact TTPF EACH semester to authorize benefit
- TTPF notifies the university of approved benefits
- Please contact TTPF as early as possible to allow for processing time and avoid delays
- NOTE: Certain fees may not be covered. Please review the account each semester to pay any unpaid fees
529 Plans and Trust Payments

- Many plans require an official statement of the student’s bill and class schedule
- A real-time statement can be generated in the payment portal once student is registered
- Contact your 529 administrator to learn more about the procedure and processing time
- In most plans, the 529 administrator will send a check directly to Texas State. Make sure the check includes the student’s A# ID
- Payment must be received by January 24th
• Visit the VA office website va.txstate.edu
• Submit all documents via their certification request system
• Start the process as soon as possible!
• VA will contact us when benefit is approved, we apply benefits the same day

• Contact their office with any questions about your benefits or the process
  - veteransaffairs@txstate.edu
  - 512-245-2641
ACCESSING THE PAYMENT PORTAL
Payment Portal Functions

- **Authorized Users**
  - Add authorized user(s) to view student bill and make payment

- **Personal Profile**
  - Add alternate email address, sign up for text message notifications to make sure you don’t miss important dates

- **Payment Profile**
  - Save time when paying by saving your bank account

- **Electronic Refunds**
  - Sign up for direct deposit to have excess funds sent straight to your bank

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**Paying Your Bill**
**FERPA AUTHORIZATION**

- Separate from authorized user
- Required to discuss account specifics with university staff
- Set up through the Bobcat Family Portal
- More information can be found on the [University Registrar’s Website](#)

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**NSO 2024**

**Paying Your Bill**
Spring 2024 Payment Deadline

All payments are due by:

January 24th, 2024

Payment action must be taken to avoid course cancellation
CONTACT US

VERONICA MALDONADO, STUDENT BUSINESS SERVICES

512.245.2544
cashiers@txstate.edu

Student Business Services
J.C. Kellam Administration Building, Room 188
Mon – Fri | 8AM-5PM

NSO 2024
THANK YOU!