

GLOBAL ASSISTANCE & INSURANCE PROGRAM

The Texas State University System




Welcome to On Call International! This plan provides the services and benefits you need to prepare for your destination as well as to help you with any problems you encounter while you are traveling or on assignment.

Before you depart...

- Contact On Call with any pre-travel health or security questions
- Closely review your full plan description
- Save On Call Contact information in your mobile phone (check out the last page!)

While abroad... You can contact the On Call International 24/7 Global Response Center from anywhere in the world to reach an assistance coordinator who is ready to help you with your crisis, no matter how big or small.

PLAN ID CARD:

 GLOBAL ASSISTANCE & INSURANCE PROGRAM	Organization Name The Texas State University System	Policy Number 21INT06782
	Plan Type Medical, Travel and Security Assistance International Medical Expenses	Plan Description Medical, Travel and Security Assistance International Medical Expenses

If you need Medical, Security or Travel assistance, regardless of the nature or severity of your situation, contact On Call 24 hours a day:

Call collect from anywhere in the world: +1 603-328-1901
Call toll free from US or Canada: 1-855-226-8499
24/7 Live Chat: www.oncallinternational.com/chat/direct

Email: mail@oncallinternational.com
Text only number: 603-945-0103

Global Assistance Services involving transportation must be paid and arranged by On Call; no claims for reimbursement of transportation will be considered.

See your Plan Description for full terms and Conditions of the services and benefits offered in your plan.

On Call International
11 Manor Parkway | Salem, NH 03079, USA
A member of the Tokio Marine HCC group of companies

OTHER PLAN CONTACTS AND RESOURCES:

Customer Service - Benefit Questions
M-F 9:00 am – 5:00 pm

Call toll free from US or Canada: 855-878-9590
Email: Contact@oncallinternational.com

Claims - self-paid medical or travel insurance reimbursements

Email: tpaclaims@oncallinternational.com

Plan Information Portal – plan documents; contact and claim forms; pre-trip preparation resources

Website: <https://www.myoncallportal.com/>
Group ID: 100117CPPD20