

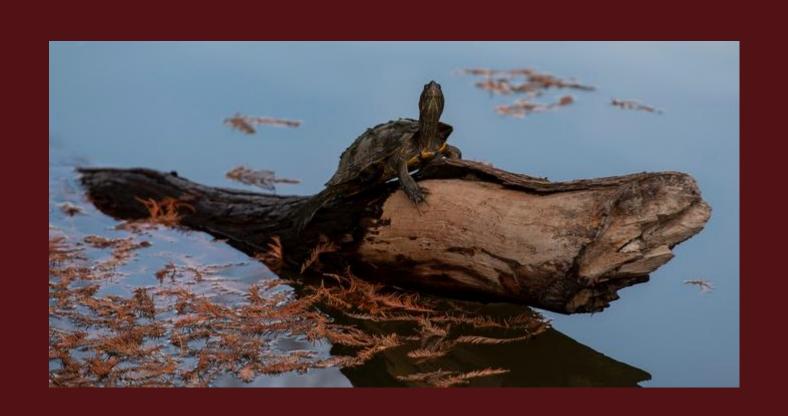
TXST Office of Veterans Affairs

New Student Orientation 2025

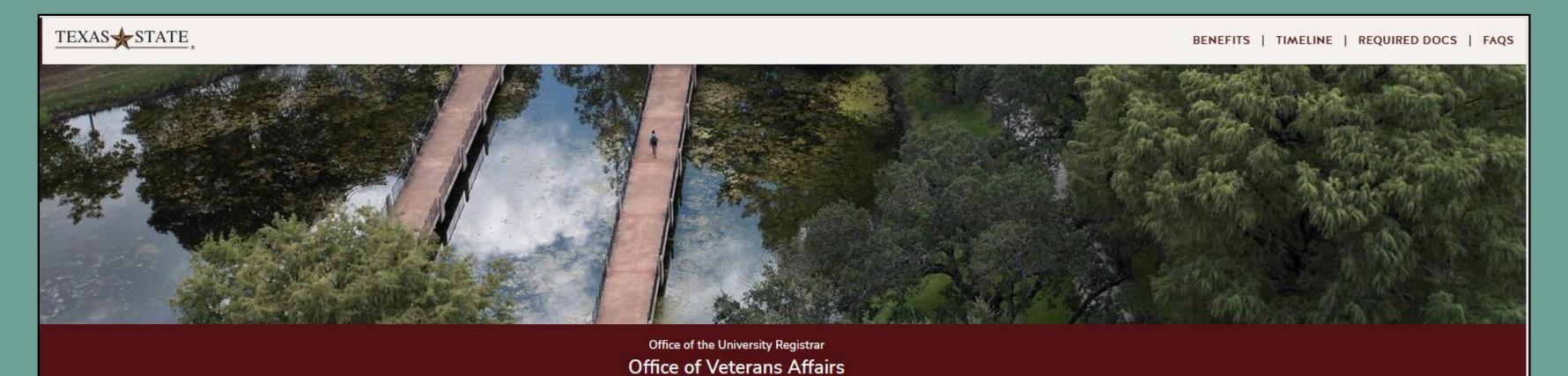


VA BENEFIT PROCESSING-NEED TO KNOW

- Submit request each semester you would like to use benefit
- CHECK YOUR TXSTATE.EDU E-MAIL
- YOU do NOT need to be registered to submit a Certification Request
- Everything is ONLINE
- Due Dates MATTER
 - -Priority Processing
 - -Payment Deadlines
- Your current STATUS is available 24/7



DEADLINES



Submission Deadlines and Processing Dates

Semester	Certification Request Begins	Deadline for Benefit to Appear on Bill by Last Day to Pay	Late Processing for Reimbursement
Fall	April 15th	July 15th	From July 16th to the last day of class in Fall*
Spring	October 1st	November 15th	From November 16th to the last day of class in Spring*
Summer	March 1st	April 11th	From April 2nd to the last day of class in Summer*

^{*}Submissions will not be accepted after the last day of classes before finals

NETID AND TEXAS STATE EMAIL:

NetID: given when you applied for admission at TXST, used to login to **ALL** Texas State Systems (Ex: zzz99)



Texas State Email:

NetID

ZZZ99@txstate.edu

Texas State Email

FERPA (FAMILY EDUCATIONAL RIGHTS & PRIVACY ACT)

Academic Records/Transcripts
Admission Records

Financial Aid Records
Student Financial Records

By federal law, we can only talk to the parent if there is a FERPA release in our system

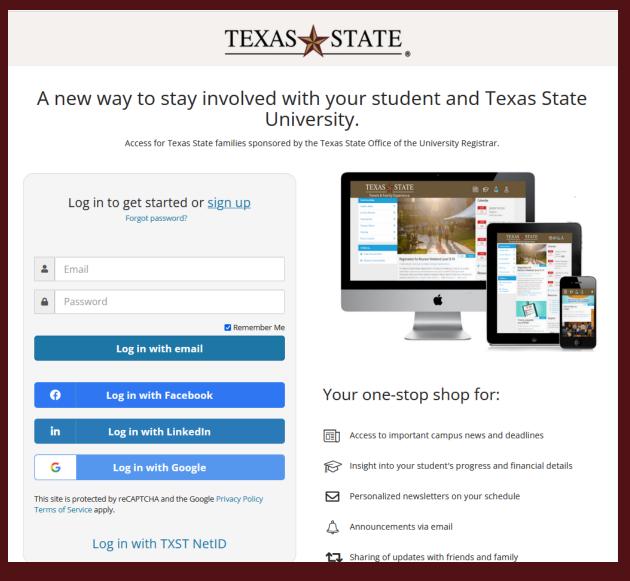
DO NOT

- Log in to the student's accounts
- Sign documents as the student
- Impersonate the student on the phone

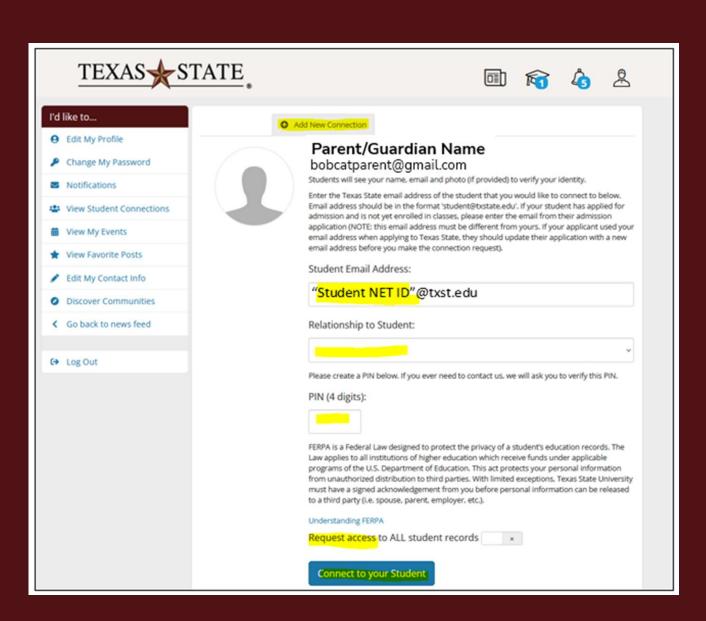
THIS IS FEDERAL LAW, WE TAKE FRAUD SERIOUSLY

BOBCAT FAMILY PORTAL

https://txstate.campusesp.com/users/sign_in



- 1. Parent signs up/logs in
- 2. Requests Access
- 3. Designate a PIN
- 4. Wait for student to accept



ONCE STUDENT GRANTS PERMISSION IT WILL TAKE 24 HRS TO BE REFLECTED IN THE SYSTEM UNIVERSITY-WIDE

RESIDENCY

Admissions Office Determines Residency Status for Tuition Purposes

- Initial residency classification is determined by your application answers.
- Check your General Student Record on CATSWEB to see your residency.
- If you believe you have been misclassified, contact the residency officer
 IMMEDIATELY.

www.admissions.txstate.edu/pay-for-college/residency.html

Tuition waivers exist for qualified active-duty members, veterans, and military dependents to pay in-state tuition.

The Student must be a Texas Resident in order to use Hazlewood



FEDERAL BENEFITS

VETERAN BENEFIT ADMINISTRATION (VBA)



GI Bill® Benefit

All forms of GI Bill® must be requested by the student through VA.gov.

GI Bill [®] Type	Veteran Use	Dependent Use	Pays Student	Pays for Tuition
Ch 35 (DEA)	No	Yes	Yes	No
Ch 30 (MGIB)	Yes	No	Yes	No
Ch 1606 (MGIB-SR)	Yes	No	Yes	No
Ch 31 (VRE)	Yes	No	Yes	Yes
Ch 33 (Post 9/11)	Yes	Yes	Yes	Yes

- Must apply for Certificate of Eligibility at VA.GOV
- Must upload COE via VA Portal to process the benefit

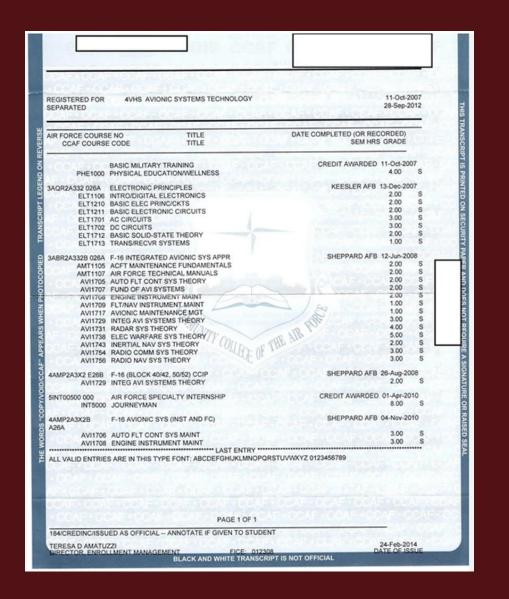
(Pays Student = STIPEND)

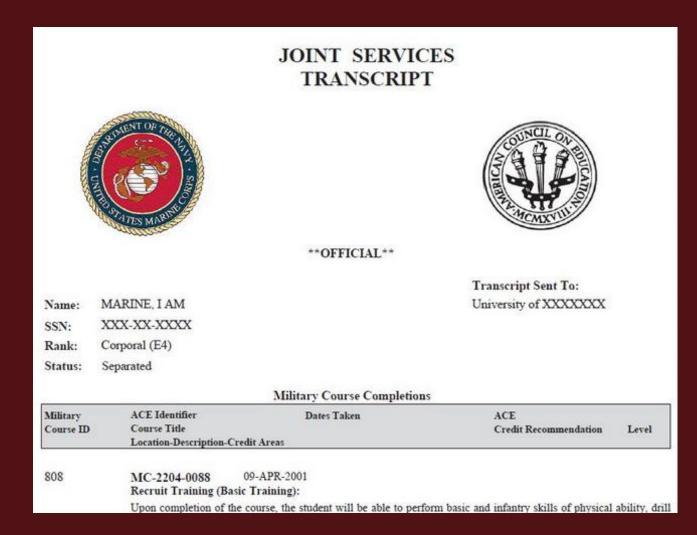


FEDERAL BENEFITS



VETERAN STUDENTS ARE REQUIRED TO SUBMIT JOINT SERVICE TRANSCRIPT (JST) AND/OR COMMUNITY COLLEGE OF THE AIR FORCE (CCAF) TRANSCRIPT(S) TO THE ADMISSIONS OFFICE PRIOR TO USING VETERAN EDUCATION BENEFIT





FEDERAL VETERAN EDUCATION BENEFITS WILL <u>ONLY</u> PAY FOR COURSES REQUIRED TO EARN YOUR DEGREE OF STUDY.

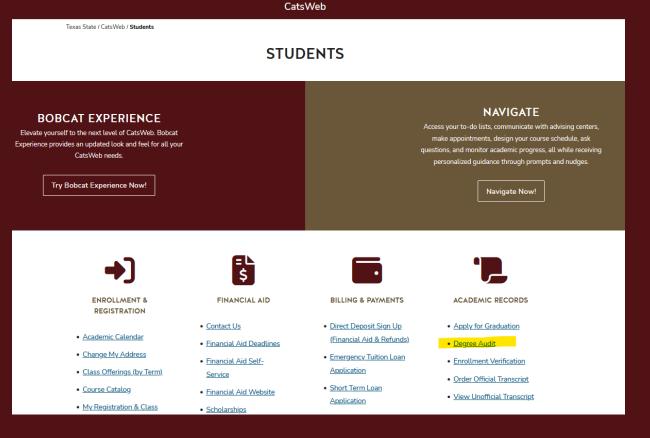


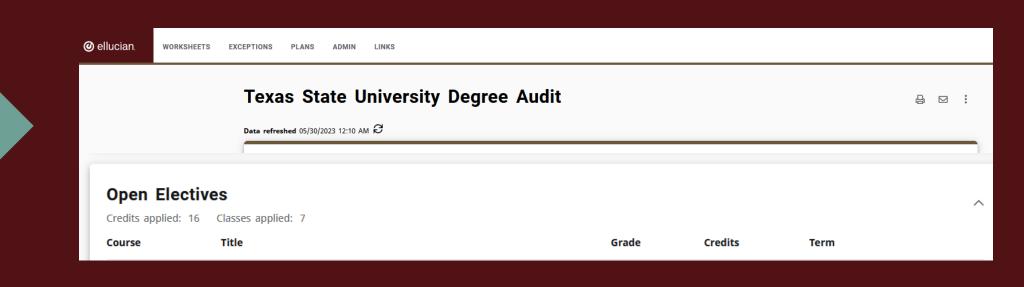
FEDERAL BENEFITS VETERAN BENEFIT ADMINISTRATION (VBA)



FEDERAL VETERAN EDUCATION BENEFITS WILL <u>ONLY</u> PAY FOR COURSES REQUIRED TO EARN YOUR DEGREE OF STUDY.

CONTACT YOUR ACADEMIC ADVISOR TO REQUEST TO HAVE A COURSE RE-CLASSIFIED TO FIT WITHIN YOUR DEGREE PLAN.





YOU CAN ALWAYS VIEW "OPEN ELECTIVES" SHOWN ON DEGREE AUDIT VIA CATSWEB



HOW DO I GET PAID?



TUITION AND FEES

- We review COE, check enrollment, and certify the courses required for your degree of study
- We calculate how much the VBA will cover and sent that amount to Student Business Services

In 48 hrs of being approved, students can see
 the amounts covered on the bill

STIPENDS

- We review COE, check enrollment, and certify the courses required for your degree of study
- You will get paid on the 1st of the month for your enrollment during the previous month
- Nothing will be paid <u>directly</u> to Texas State by VBA for ANY Texas State charges (i.e. housing, meal plans, books, etc....)
- Verify Enrollment:

Enrollment Verification				
Program	System	More Info.		
GI Bill- Chapter 33	Call/Text/Email/Online	1-888-442-4551		
GI Bill- Chapter 30 & Chapter 1606	WAVE	www.gibill.va.gov/wave/index.do		
GI Bill- Chapter 35	N/A	N/A		



HAZLEWOOD OVERVIEW:



- ✓ Was the Veteran a resident of Texas and/or designate Texas as either Home of Record or Place of Entry at time of enlistment?
- ✓ Serve at least 181 days on Active Duty
- Character of Service either Honorable or General-Under Honorable Conditions
- ✓ Have no federal, tuition-paying veteran education benefit(s)

150 Hours of Tuition & Fees, WAIVED

YES: LEGACY

- 150 hours of exempted tuition & most fees
- Be 25 yrs or younger on 1st day of semester
- 150 hours is shared by Veteran and Dependent(s)
- No two people may use the Exemption during the same semester

YES, AND Veteran Disability rating = 100%

- 150 hours of exempted tuition & most fees
- No Age Limit
- The Veteran and each of their eligible Dependents get their own 150 hrs

MINIMUM TXST GPA OF 2.00 (UG) 3.00 (GR)

DOES NOT COVER STUDY ABROAD, CORRESPONDENCE, EXTENSION COURSES, OR \$90 STUDENT SERVICE FEE

SCHEDULE CHANGES AND VETERAN EDUCATION BENEFITS

IN GENERAL:

FOLLOW THE REFUND POLICY DATES FOR TXST POSTED BY ONE STOP

https://onestop.txst.edu/cost-payments/refund.html

HAZLEWOOD:

HAZLEWOOD HOURS USED- ENROLLMENT AT CENSUS.

GI BILL®:

- EMAIL US IMMEDIATELY FOR ANY CHANGES YOU MAKE.
- IF YOU DROP CLASSES AFTER THE CENSUS DATE, YOU WILL BE CHARGED.
- GI BILL® WILL INCUR A DEBT WITH THE SCHOOL
- ANY DEBT TO THE VBA FOR HOUSING OR BOOK STIPEND IS OWED TO THEM.
- DROPPING WITH A W DOES NOT MEAN YOU WILL NOT BE CHARGED.

UNIVERSITY WITHDRAWAL:

- CALLED TO ACTIVE DUTY?
- -GIVE US A COPY OF YOUR ORDERS (BEFORE YOU LEAVE IF POSSIBLE).
- MITIGATING CIRCUMSTANCES?
 - -MUST PROVIDE DOCUMENTS



CAN I RECEIVE HAZLEWOOD + GI TOGETHER



No

- CHAPTER 31
- CHAPTER 33 @100%

EITHER WILL COVER TUITION & YOU CANNOT WAIVE TUITION MORE THAN ONCE

MAYBE

• CHAPTER 33

IF YOU HAVE <100% OF CHAPTER 33 THEN YES

YES

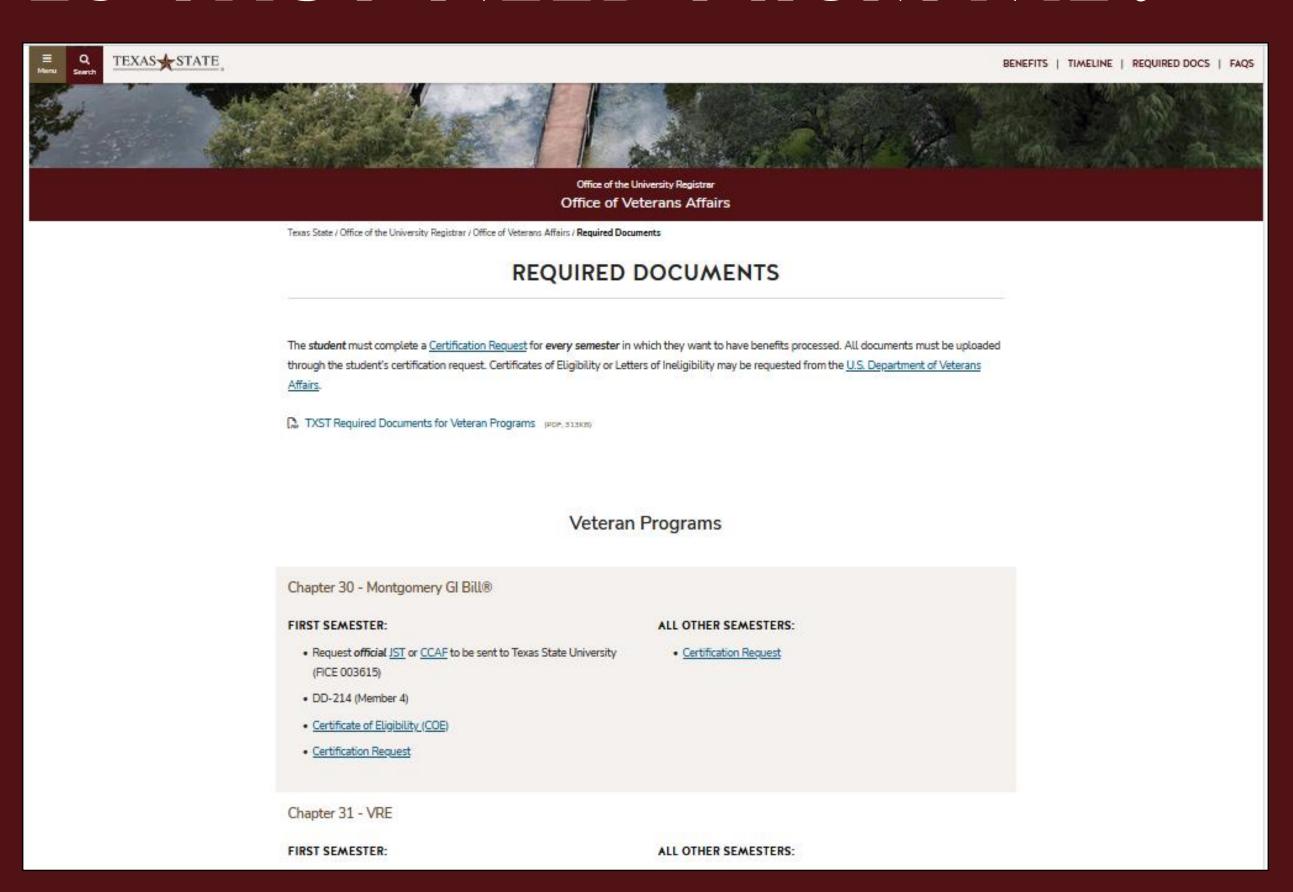
- CHAPTER 1606
- CHAPTER 30
- CHAPTER 35

-HAZLEWOOD FOR TUITION & FEES -GI FOR MONTHLY STIPEND

WHAT DOES TXST NEED FROM ME?

- SUBMIT
 CERTIFICATION
 REQUEST &
 UPLOAD REQUIRED
 DOCS
- CHECK YOUR
 BOBCAT MAIL &
 LOGIN VA PORTAL
 TO CHECK STATUS
- CHECK YOUR BILL

BOOKMARK THIS PAGE



VA PORTAL

- START SEMESTER REQUEST
- CHECK ON STATUS
- REQUIRED DOCUMENTS LISTS
- CHECK YOUR BILL
- FAQ



BENEFITS | TIMELINE | REQUIRED DOCS | FAQS

Office of the University Registrar
Office of Veterans Affairs

Submission Deadlines and Processing Dates

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Summer March 1st April 11th From April Summer*		From April 2nd to the last day of class in Summer*	

*Submissions will not be accepted after the last day of classes before finals

If you have any questions, please email us at veteransaffairs@txstate.edu, or call (512) 245.2641. Due to increased activity during the month prior to the start of each new semester (Jan, May, & Aug), hold times may exceed 30 minutes and email may take a minimum of five working days to respond.

- To keep processing times reasonable, check the status of your request online through the Certification Request system instead of calling or emailing.
- . All requests are processed by the date it was received. Contacting our office does not change this date or expedite the processing.
- Submissions made after our first deadline are not guaranteed to be processed before the bill is due. You must monitor your bill and make other payment arrangements if necessary.
- . Chapter 30, 35, and 1606 GI Bill® submissions must include a valid Certificate of Eligibility for the first semester they wish to use the benefit.
- Fry Scholarship and Chapter 33 (Post 9/11) GI Bill® submissions must include a valid Certificate of Eligibility
- All students must provide one copy of the veteran's DD-214 for benefits processing to begin.
- Hazlewood and GI Bill® non-tuition submissions made after our deadline will not be processed before the bill is due. You must make other payment arrangements.
- Incomplete submissions will be cancelled after the census date and the student will be required to call or come into the office to resolve their request for that semester.

GI Bill.® is a registered tradumark of the U.S. Department of Veterans Affairs (VA). More information about educational benefits offered by VA is available on their official website.

Certification Reques

All documents must be submitted by the student through our online certification request system.

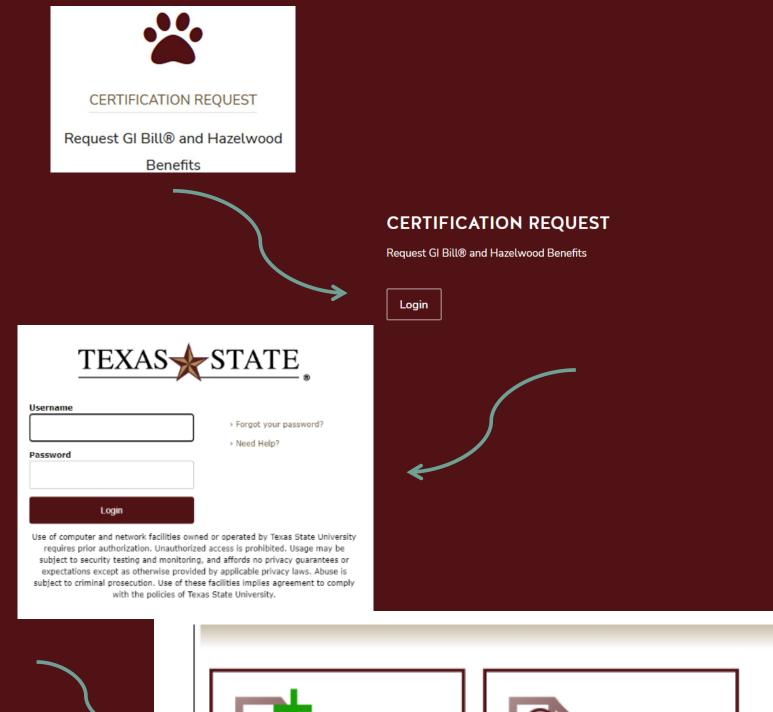
Documents submitted via email, fax, or mail will not be accepted. Students in need of equipment can use the office self-serve kiosks to digitize documents and submit certification requests.

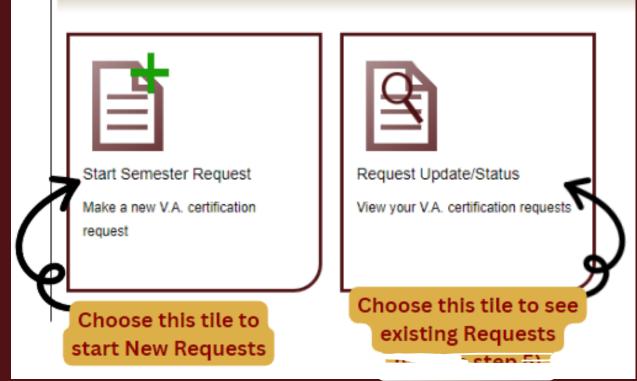


VA.TXST.EDU

CERTIFICATION REQUEST

- YOU MUST PUT IN A REQUEST FOR CERTIFICATION EVERY SEMESTER
- YOU WILL RECEIVE A COMPUTER-GENERATED EMAIL EVERY TIME THE STATUS OF YOUR REQUEST CHANGES
- ONCE REVIEWED, A STATUS WILL BE ASSIGNED AND A SPECIFIC MESSAGE WITH FURTHER INSTRUCTIONS WILL BE INCLUDED IN THE STATUS EMAIL.
- ONLY NOTIFIES YOUR TEXAS STATE EMAIL.





CERTIFICATION REQUEST

THIS IS A REFERENCE CHART

THESE ARE YOUR REQUESTS

Request Update/Status

Status Explanation Chart Status Explanation The request has not yet been reviewed for the latest Pending Review document uploads. The documents and registration have been approved for Request Approved processing. You do not need to contact us unless you make a schedule change. Sent to Student Business Tuition-based benefits are sent to apply to the bill at TXST. Services GI Bill® benefits have been reported to the Veterans Sent to VBA Benefits Administration.

This request is pending action other than from the student. Pending See your TXST email for more information. Pending Receipt of Official Veterans/Service Members need to submit their official JST/CCAF Transcript for JST/CCAF/DD-214 to Admissions Approval Approved - Pending Student has yet to register for the semester. Registration Voc Rehab students need their counselor to send Pending Counselor Invoice documentation. Documents are missing. See your TXST email for more Incomplete Updates are being made based on student changes to the Amending This request has been cancelled. See your TXST email for Cancelled more information This request has been denied. See your TXST email for Denied more information Withdrawn The student has withdrawn from the semester. GI and Hazlewood reports to outside agencies are Complete complete Only used for internal training. You should not see a request Training/Testing in this status.

Use Tab and Shift+Tab to navigate through the requests (if there is more than one). Click on the request type link in each tile to get more details.

azlewood Exemption Request (Fall 2025)

Submitted: 6/6/2025 8:49:35 AM

Semester: Fall 2025 Status: Incomplete

ast Updated: 6/6/2025 8:51:58 AM

Hazlewood Exemption Request (Spring 2025)

Submitted: 12/5/2024 6:38:08 PM

Semester: Spring 2025 Status: Training/Testing

Last Updated: 1/7/2025 9:52:20 AM

GI Bill Benefits (Spring 2025)

Submitted: 12/5/2024 6:38:08 PM

Semester: Spring 2025 Status: Training/Testing

Last Updated: 1/7/2025 9:51:50 AM

GI Bill Benefits (Fall 2024)

Submitted: 8/21/2024 9:35:43 AM

Semester: Fall 2024 Status: Incomplete

2024)

Last Updated: 9/27/2024 6:22:07 PM

Submitted: 10/6/2023 8:47:27 AM

Last Updated: 1/11/2024 7:34:47 AM

Submitted: 4/21/2023 5:37:15 PM

Last Updated: 4/24/2023 12:23:39 PM

Semester: Summer 2023

Status: Cancelled

Hazlewood Exemption Request (Summer

Semester: Spring 2024

Status: Cancelled

GI Bill Benefits (Sun

Submitted: 7/12/202 Semester: Summer Status: Cancelled Last Updated: 7/26/

Hazlewood Exempti

Submitted: 5/22/202 Semester: Fall 2023 Status: Cancelled Last Updated: 1/11/.

Hazlewood Exemption Request (Fall 2025)

Submitted: 6/6/2025 8:49:35 AM

Semester: Fall 2025

Status: Incomplete

Last Updated: 6/6/2025 8:51:58 AM

Hazlewood Exemption Request (Spring

GI Bill Benefits (Sun

Submitted: 4/21/202 Semester: Summer

Status: Cancelled

Last Updated: 1/11/2024 7:34:47 AM

CERTIFICATION REQUEST

Request Update/Status

Back to All Requests

Request Number: 160145

Request Status: Incomplete

Reason for Status: You are missing the Hazlewood Application. Find it here: https://www.va.txst.edu/forms.html; make sure to sign it in ink or use a touchscreen to physically sign. Also, the STUDENT must register at the following website and submit a screenshot showing the student's name and number of hours used: https://hazlewood.tvc.texas.gov/students/Account/Login.

HAZLEWOOD EXEMPTION REQUEST

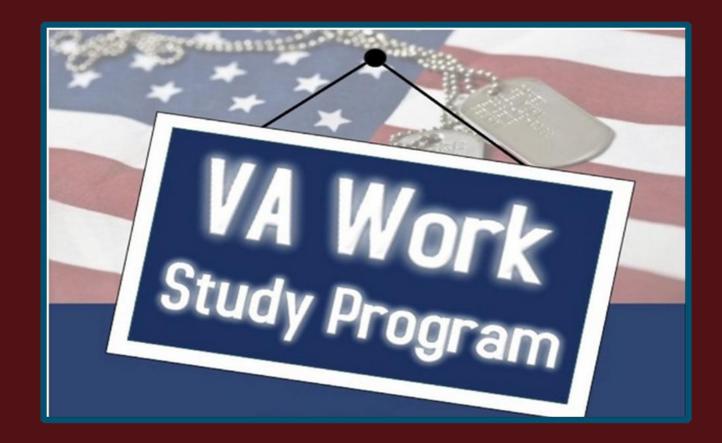
Veteran Academic Success Center (VASC)

- GUIDES
- TUTORING
- MENTORING
- EMPLOYMENT
- ALL ARE WELCOME!



VA WORK STUDY

- Enrolled ¼ time or more
- Using Federal Benefit
- Minimum Wage
- TAX FREE!
- Real World Experience (Paid Internship)



Email us for an interview- VETERANSAFFAIRS@TXSTATE.EDU

MILITARY CONNECTED SUPPORT



Veteran Themed Housing

- -Bobcat Village
- -Contact Housing & Residential Life





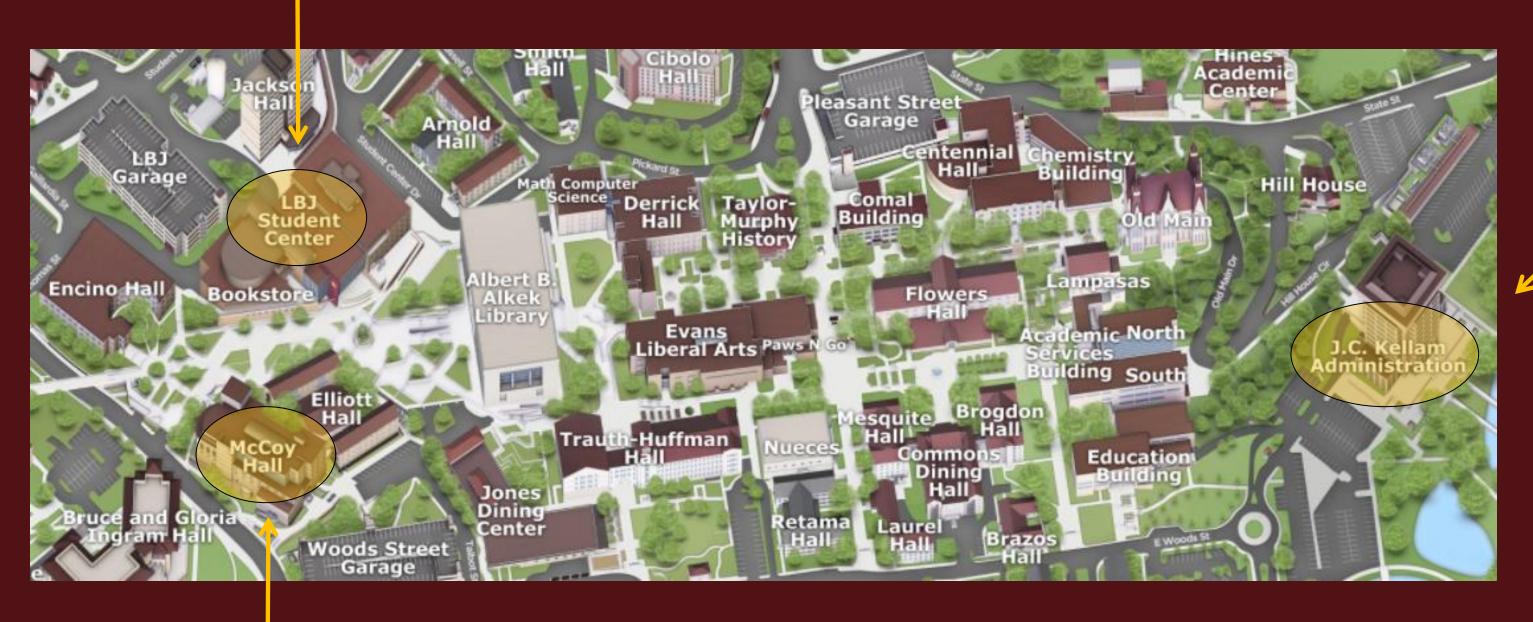
Veterans Alliance of Texas State (Student Organization)

-Social & professional connections Contact VATS



OFFICE OF VETERANS AFFAIRS

NSO



San Marcos Campus
JC Kellam, Rm 640
601 University Drive
San Marcos, Texas
78666

Contact Us

Office of Veterans Affairs
512-245-2641
va.txst.edu

Veterans Alliance (VATS) 512-245-2278

Vet Academic Success Center (VASC) 512-245-6192 ROTC

Army: 512-245-3232

Air Force: 512-245-2182

Veterans Benefits

Administration

888-442-4551

va.gov

Tx Vet Commission (TVC)

512-463-6564

tvc.texas.gov

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