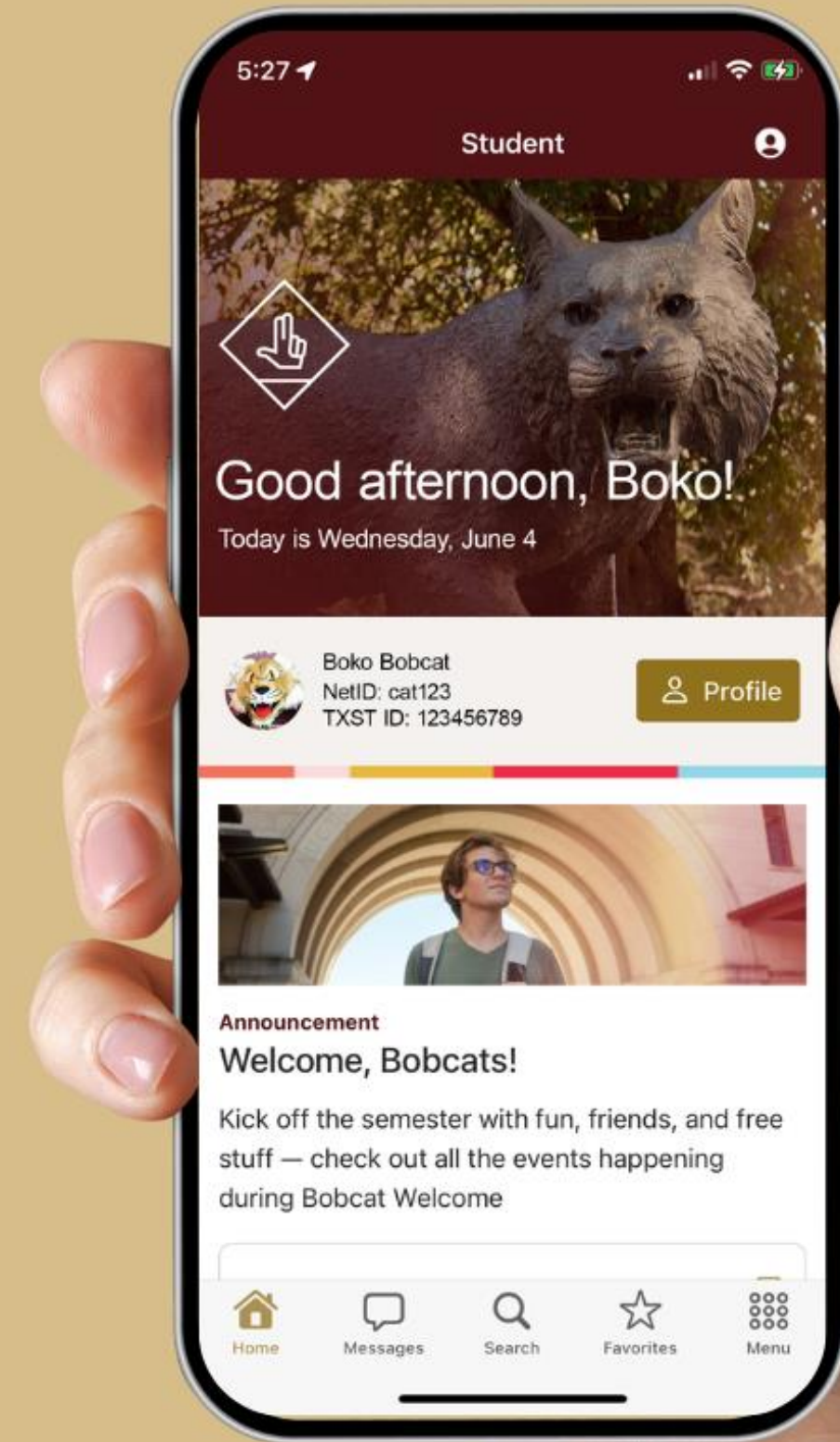


# TXST MOBILE APP

The new experience launched on August 11!



# WHAT'S NEW?

Lots of things - from a new visual experience to expanded areas it's optimized with our students in mind.

1

Features designed for the student experience first. Personas for staff/faculty and guests available.

2

New dedicated screens for university libraries, visit campus, and more. Plus new Canvas widgets to view current courses, due dates, and announcements .

3

Visuals like updated photos and videos from the MarComm team to better showcase campuses.

4

Push notifications within the app are still available with a new workflow.

# WHAT STAYED THE SAME?

1

Campus maps and shuttle routes are still accessible through the app!

2

Athletics events and check in for students. Plus important dates and campus events through Trumba.

3

Course schedules and academic calendar access. Campus dining info and meal plan selection + balances.

4

TXST News plus quick access to the Safety and Report It pages.


# CORE FEATURES IN THE APP

MOBILE APPS AT TEXAS STATE

## TXST MOBILE APP FEATURES


### APP RESOURCES AND FEATURES

The TXST Mobile app is a gateway to access popular content and services while you're on the go.




**Academic Calendar**

Access the academic calendar to check important academic dates like registration deadlines.




**Athletics**

News, schedules, and more to keep you in the game. Students can access event check-in and Bobcat Bonus.




**Holds**

View and manage holds on your university account.




**My Courses**

View current course registration, check your unofficial overall GPA and all past grades.




**Billing and Financial Aid**

Find billing information, and access payment portals to view your balances.




**Bobcat Shuttle**

Find live, up-to-date information on all Bobcat Shuttle locations and routes.




**Navigate TXST**

Students can access the NavigateTXST portal to manage their personal academic lives.




**News**

Stay up-to-date with the latest official TXST news.




**Campus Contacts**

Find and favorite contact info for university resources like the Writing Center, Nite Cats, HR and more.




**Canvas At-a-Glance**

Students can access a quick summary of Canvas coursework and messages on-the-go.




**Dining**

Select your meal plan and check out on-campus dining options, hours, and menus.




**Events**

Find and follow upcoming events happening across TXST campuses.




**Safety**

Access campus safety info and emergency contacts.




**SAP**

Faculty and staff can access the SAP portal to enter time and perform other basic employee functions.



**University Libraries**

Get quick facilities information and links to popular library resources.



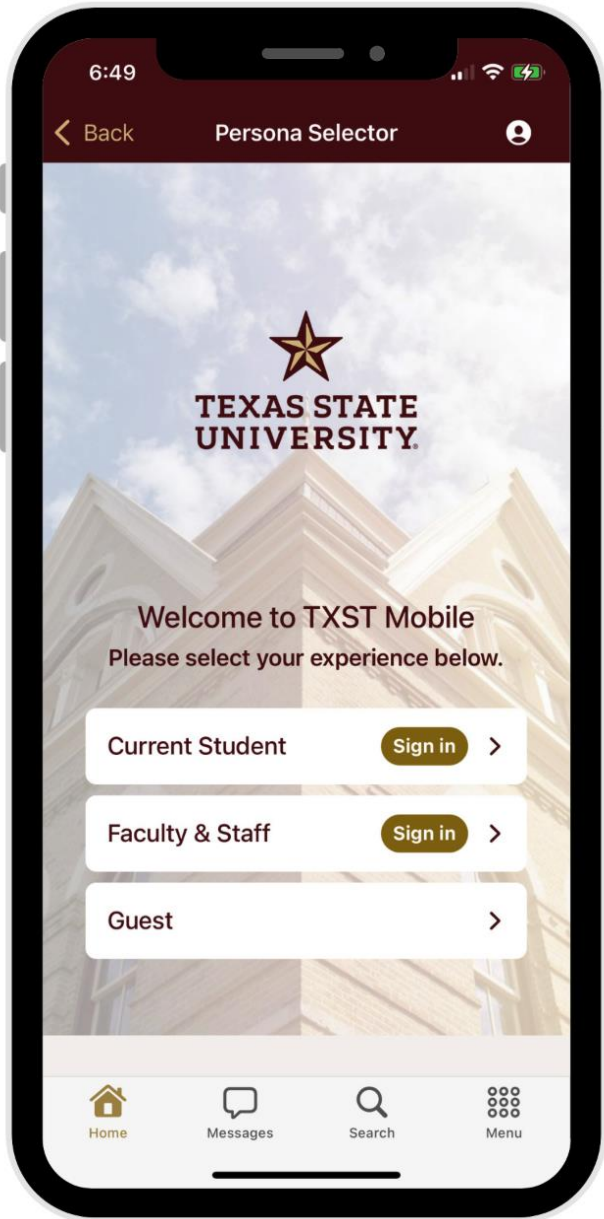
**User Profile**

View personal account information such as contact info and current major, earned hours, and order official transcripts.

# PERSONITIZE YOUR EXPERIENCE

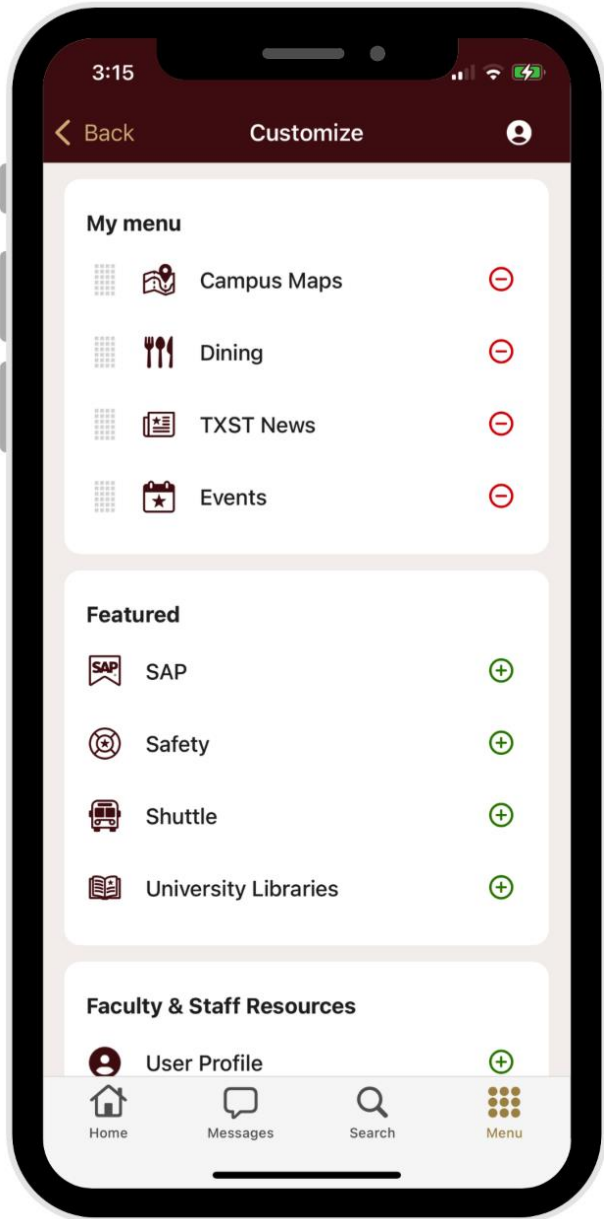
## Personalizing TXST Mobile

### Choose Your Experience



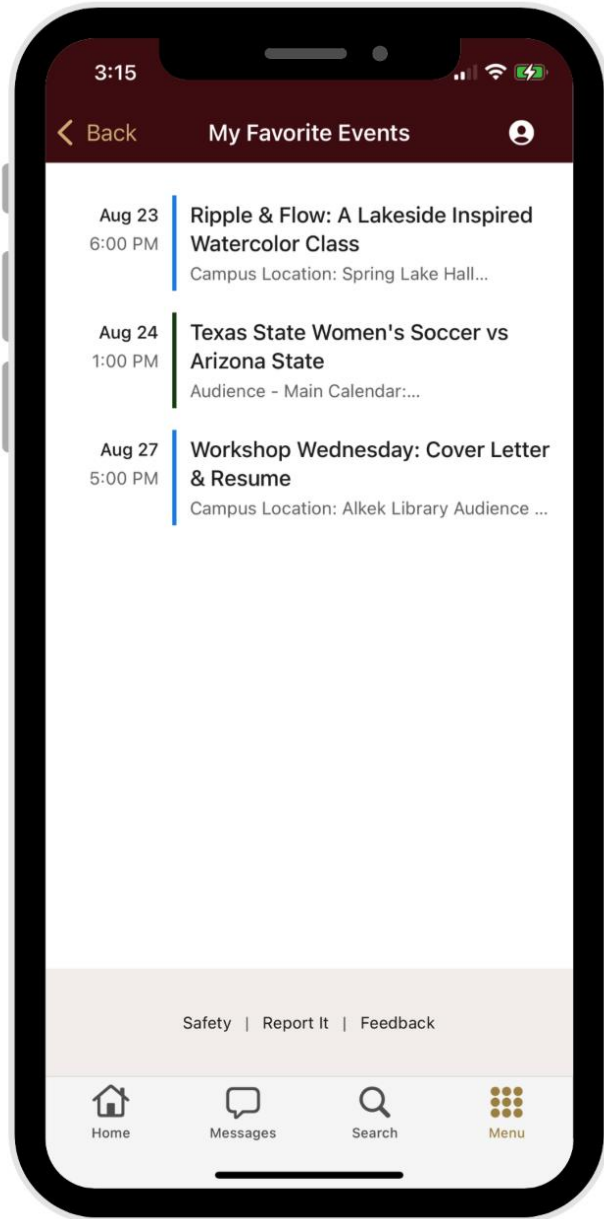
No matter your role at TXST, our app has an experience tailored to your needs.

### Customize Your Menu



Add your most-used features to your menu for quick and easy access.

### Find and Favorite Events



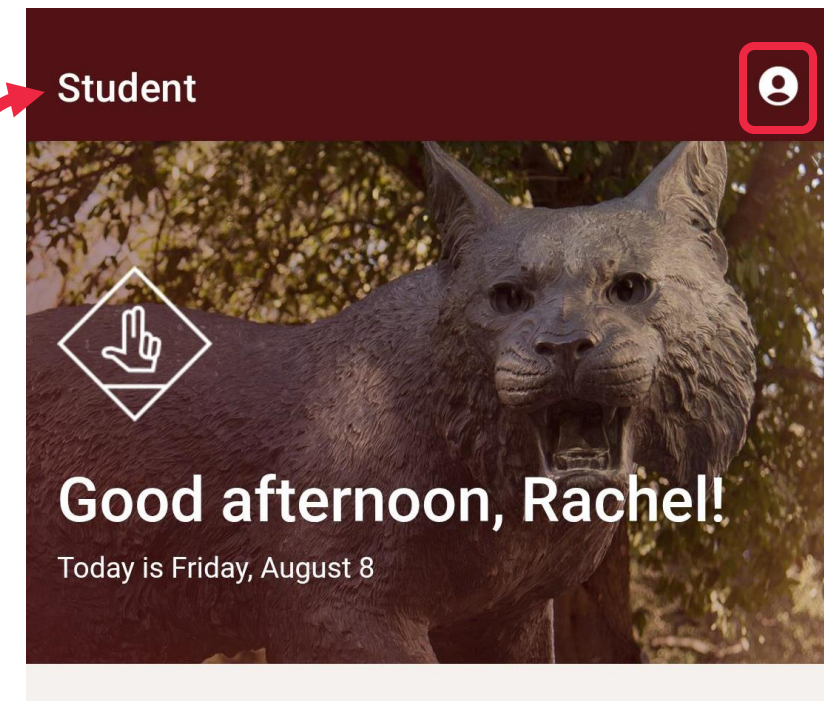
Save the university events and games you're interested in.



# HOW TO SUPPORT STUDENTS

We have identified some of the most common issues students may have within the app.

- **They can't find dining information, Canvas, courses, etc.** double check that they are logged into the Student persona and not Guest or Faculty/Staff.
- If they're still confused, check that they see the little portrait in the upper right corner of the app. If not, they may be in the old app. Have them open their app store, find TXST Mobile and tap "Update".
- **If students are looking for their digital Bobcat ID** it can be found in the side menu or from the User Profile screen. Anyone using iOS devices can now be setup their ID in their mobile phone wallet (this applies for staff and faculty too!).



We have a robust FAQ you can direct them to but please let us know if you're receiving questions that are not on here so we can update it: [mobile.txst.edu/about/faq](https://mobile.txst.edu/about/faq)

A photograph of a classroom with students sitting at desks. The background wall is covered in a large, colorful mural of concentric rainbow arcs. The image has a warm, orange-tinted overlay. At the top, there is a horizontal bar with several colored squares: orange, white, yellow, red, and light blue. The text 'TXST MOBILE APP THINGS TO KNOW' is written in white, bold, sans-serif capital letters across the bottom of the image.

# TXST MOBILE APP THINGS TO KNOW

**Guidelines and Best Practices:  
Online we have listed  
message content, frequency  
and other guidelines**

# NOTIFICATION REQUESTS

TXST Mobile app notifications are intended for university audiences (e.g. - students, faculty, and staff). Only TXST entities may request to send a push notification through the mobile app.

**Notifications must be received a minimum of four business days** in advance to allow for the review and ahead of other communications in the app.

**Want to learn more about notification requests?**

Please read and understand the communication guidelines below before you fill out the appropriate request forms for Push

Notification: [mobile.txst.edu/features/communication](https://mobile.txst.edu/features/communication)



**Feedback and Features:**  
**Online you can find out what is on the**  
**roadmap for the TXST Mobile app.**  
**Including top features in progress and**  
**features under review.**

# FEEDBACK

Got a great idea for TXST Mobile? Let your voice be heard! Check out our notes on feature development, and submit your feedback!

In late October we plan to do surveying and testing with the student community to better optimize the app experience. Future digital surveys may be sent to faculty and staff in 2026 once we have more data.

## **Got a new idea for the mobile app?**

Submit feedback or share with students to submit feature requests:

[mobile.txst.edu/feedback](https://mobile.txst.edu/feedback)

**We will work with Modo Labs,  
our app vendor, to address  
issues as quickly as possible**

# REPORT A BUG

If you encounter an issue, please let us know by submitting a bug report.

We will do our best to update known bugs online as issues that impact all users are found.

**Need to report an issue or bug?** There are several ways to report issues

- Through the app under 'Feedback'
- Email: [mobilefeedback@txstate.edu](mailto:mobilefeedback@txstate.edu)
- Online: [mobile.txst.edu/feedback](https://mobile.txst.edu/feedback)



# PRO TIPS FOR USING TXST MOBILE APP

## ENCOURAGE DOWNLOADS

The app is a beneficial companion for students to get the best TXST experience on the go

## CHECK YOUR PERSONA

TXST students, faculty and staff should use their NetID login for their specific designation to get the most out of the app

## TURN ON YOUR NOTIFICATIONS

Don't miss out on updates from TXST, events, news, and more through the notifications

# OTHER APPS

While everyone's experience will be different, we've collected a list of the most used mobile applications, primarily for students, to help them get started.

Help us update this list! If you know of other apps students use in their daily routines at TXST that should be featured, please contact [mobilefeedback@txstate.edu](mailto:mobilefeedback@txstate.edu)

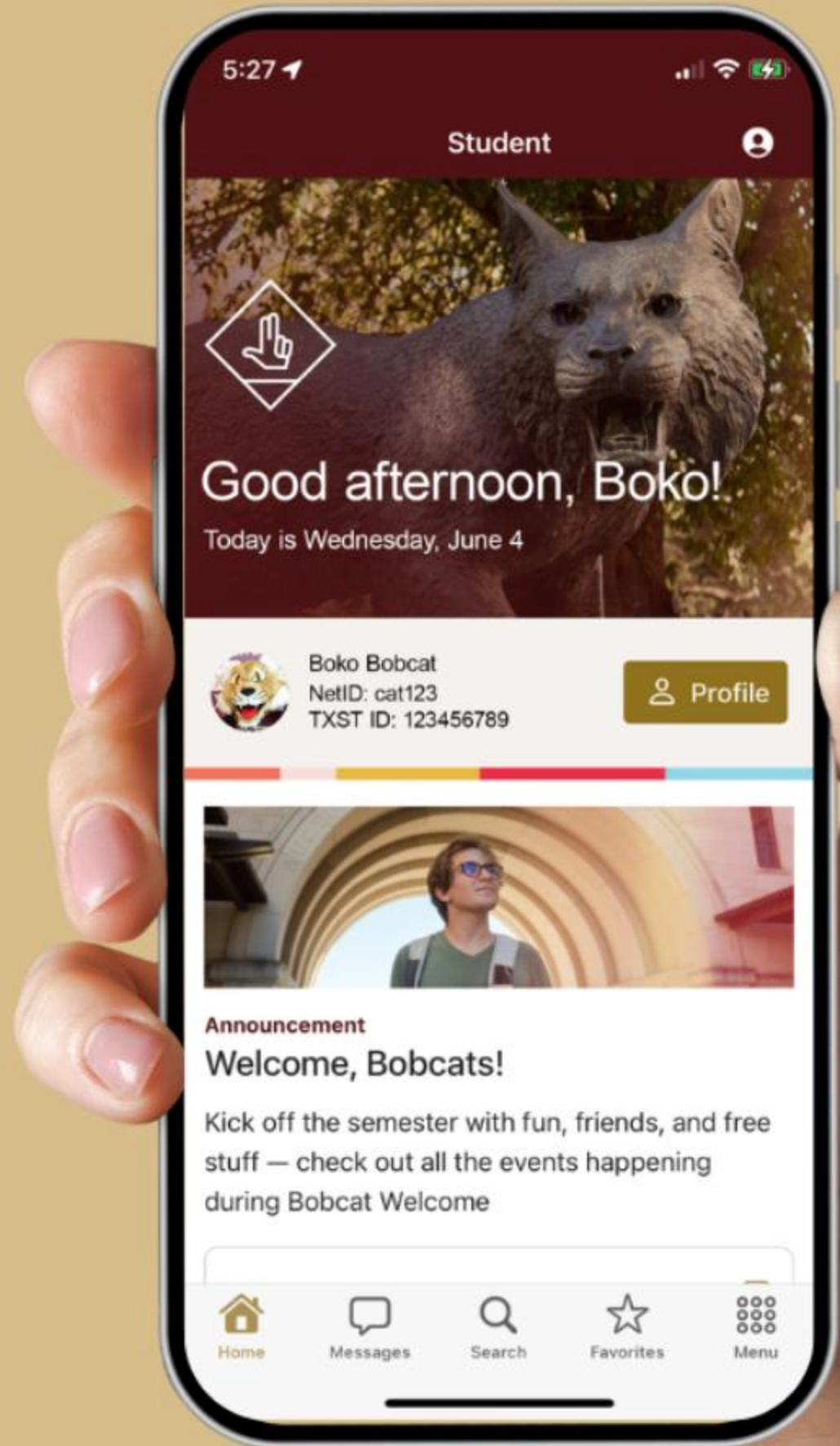
## Looking for other recommended mobile apps?

Check out the current list of recommended apps for students, plus faculty/staff, to get the most out of their TXST experience:

[mobile.txst.edu/about/additional-apps](https://mobile.txst.edu/about/additional-apps)

**Beyond the official TXST Mobile app we know there many apps that are recommended or required for students to succeed. Please help us build this list!**





# TXST MOBILE IS YOUR TICKET TO ACADEMIC SUCCESS.

Download today!

[mobile.txst.edu](https://mobile.txst.edu)



# WHO MANAGES THE TXST MOBILE APP

## DIVISION OF MARKETING AND COMMUNICATIONS

- DMC is a manager of the production of the app.
- DMC maintains the visual look of the app experience with updates to photos, videos, and language as needed.
- In collaboration with MWS we review feature requests to determine what should be implemented, timelines, and how.
- DMC manages the communication features of the app and review plus schedule notification requests.

## MOBILE WEB SYSTEMS

- MWS is responsible for the vendor relationship.
- MWS provides technical support for DMC and is the escalation path for issues reported to ITAC.
- MWS manages and maintains local development projects for app features that DMC agrees are valuable.
- MWS participates in product improvement activities in collaboration with DMC, such as user testing.



# THANK YOU

- We appreciate your support as we launch this new version of the TXST Mobile app

