

TXST WEB & MOBILE

WHAT YOU NEED TO KNOW



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GATO CMS

What's new and what's coming with today's release plus reminders for editors and managers

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TXST MOBILE APP

What's coming, what to remember for staff, and more



WHAT TO KNOW ABOUT GATO, TXST'S CMS

TXST's website has lots of new
features and more coming!



WHAT'S NEWS IN GATO

ARTICLES AND TAGGING

Two new page templates are here to help you create and manage articles. Plus page tagging to help organize your site.

HERO UPDATES

The look and feel of Calico heroes has been updated to help support the brand updates.

TIMELINE TEMPLATE

A template to support linear content, especially with media. Can be used to create things like historical timelines, conference sessions, etc.

BRANDING UPDATES

Our new logo and bright gold color is featured within the website

SUBMIT FEATURE REQUESTS

01

HAVE A FEATURE REQUEST?

Did you see something on another school or organization's website that you think we should have in Gato? Are you feeling like a current feature could be improved? Do you have an idea on how to optimize managing your site?

We want to hear from you! Feature requests for Gato help us know how to improve our CMS.

You can submit a feature request for Gato online:
gato.its.txst.edu/feature-request-form

TRANSITION TO CALICO

02

TXST CALICO IS MOBILE FIRST

The Standard website template currently in use by **148 sites** is no longer being updated. To maintain brand integrity and ensure a mobile-first experience for all visitors we are encouraging everyone currently in Standard templates to **prioritize a transitioning their site to the Calico template.**

Steps to Begin the Transition

- 1. Complete the required Calico training** in Canvas before starting the transition: [Calico Training](#).
- 2. Request a new site sandbox** to start building in the Calico template: [Request a Website](#).
- 3. Review the site transition process** to understand the steps involved: [Site Launch Process](#).

REFRESH YOUR TRAINING

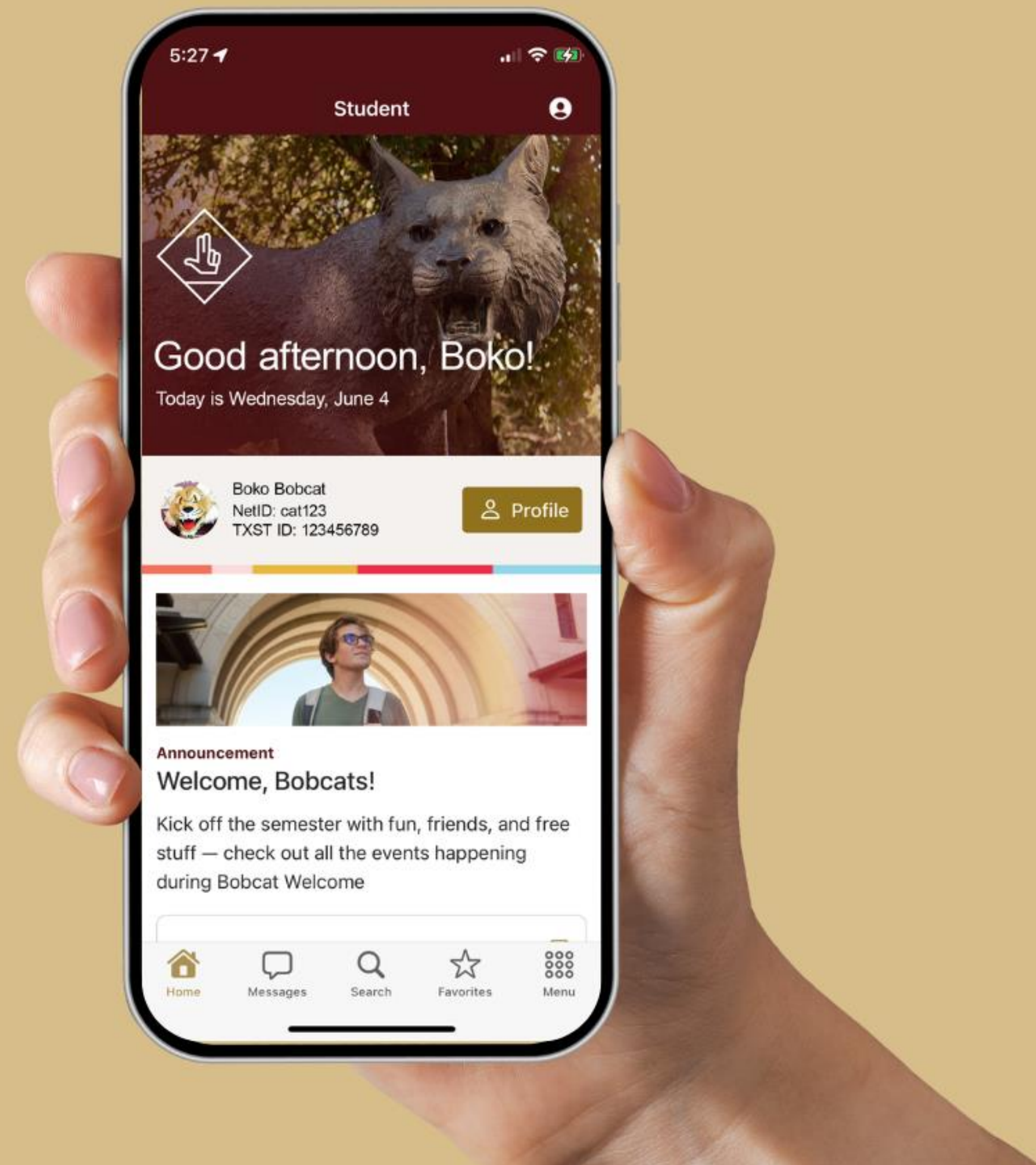
03

TRAINING & RESOURCES

Are you a first-time Gato editor, in need a system refresh, or looking for help moving from the Standard to Calico template? Are you a seasoned Gato editor but want to understand new features?

Check out our self-paced Gato Essentials training hosted in Canvas for step-by-step instructions, best practices, and other important web support resources.

You can also find more trainings online like how to determine which pre-built is right for you: gato.its.txst.edu/training



TXST MOBILE IS YOUR TICKET TO ACADEMIC SUCCESS.

Download today!



mobile.txst.edu



“

**EVERYONE LOVES THE NEW
MOBILE APP EXPERIENCE.**

– ADAM LONG, STUDENT
GOVERNMENT



WHAT'S COMING: TXST MOBILE ROADMAP

RESTORING DINING BALANCES (2025)

- Features: Real-time display of available meal swipes, Bobcat Buck\$, and dining dollars
- Status: Awaiting feedback from campus partner testing

RESTORING IN-APP STUDENT BILLING DETAILS (2025)

- Features: Total bill, anticipated aid, remaining balance, and billing status (e.g., “Good standing” = not at risk of being dropped for non-payment)
- Status: Currently gathering requirements

NOTIFICATION ENHANCEMENTS (2026)

- Features: Push notifications for billing reminders, registration alerts, waitlist eligibility, and hold notices
- Status: In feasibility investigation

WHAT STAYED THE SAME?

GETTING AROUND

Campus maps and shuttle routes are still accessible through the app!

ATHLETICS AND EVENTS

Athletics events and check in for students. Plus important dates and campus events through Trumba.

SCHEDULES AND DINING

Course schedules and academic calendar access. Campus dining info and meal plan selection +balances.

NEWS FROM TXST

TXST News plus quick access to the Safety and Report It pages.

WHAT'S NEW

Lots of things - from a new visual experience to expanded areas it's optimized with our students in mind.

USER EXPERIENCE

Features designed for the student experience first. Personas for staff/faculty and guests available.

IN APP SCREENS

New dedicated screens for university libraries, visit campus, parking and more. Plus new Canvas widgets to view current courses, due dates, and announcements .

TXST BRANDED

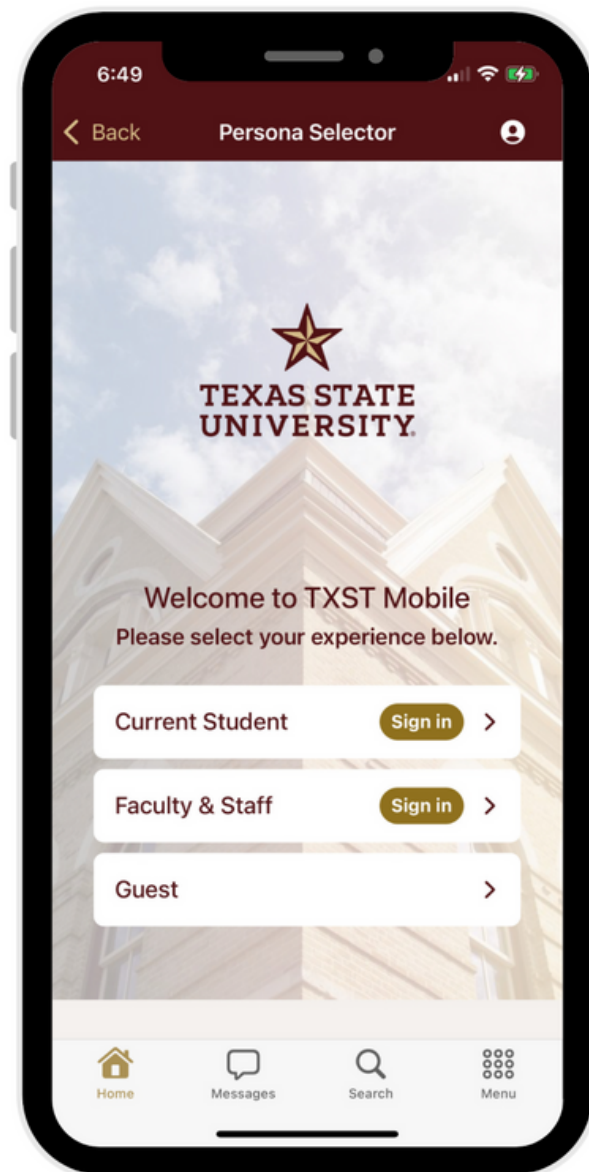
Visuals like updated photos and videos from theMarComm team to better showcase campuses.

PUSH NOTIFICATIONS

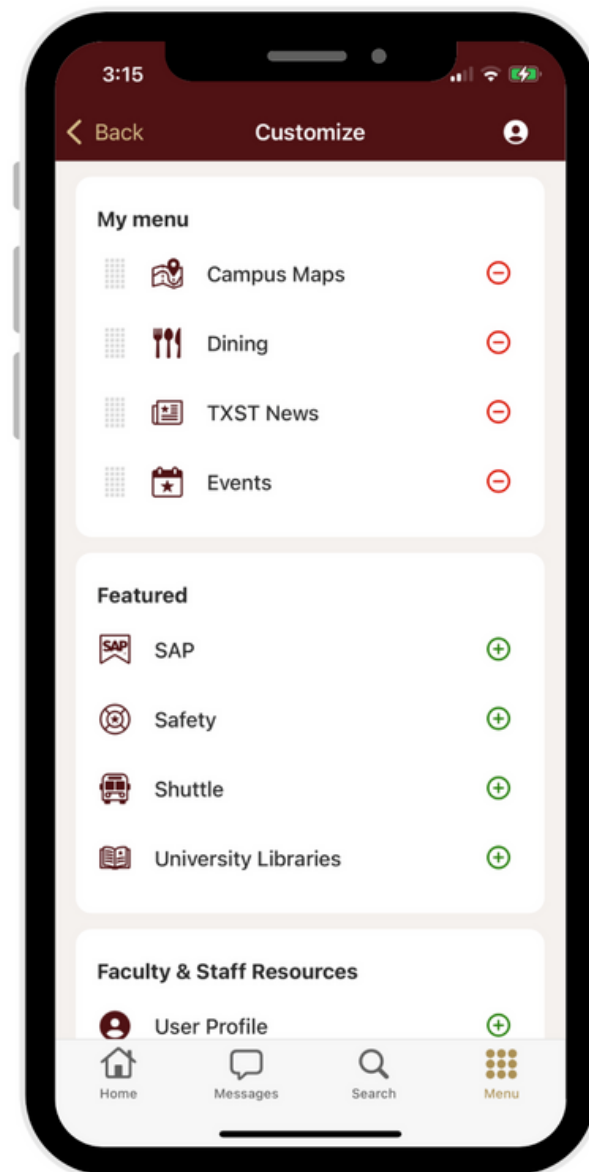
Push notifications within the app are still available with a new workflow.

PERSONALIZE YOUR EXPERIENCE

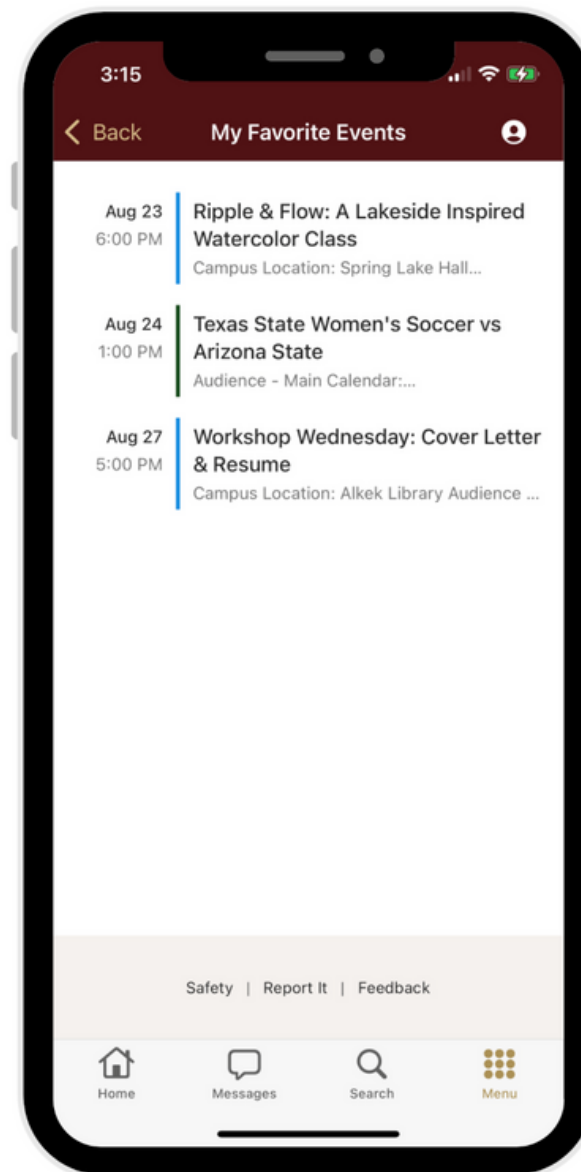
Choose Your Experience



Customize Your Menu



Find and Favorite Events



No matter your role at TXST, our app has an experience tailored to your needs.

Add your most-used features to your menu for quick and easy access.

Save the university events and games you're interested in.

01

CORE FEATURES

App Resources and Features

The TXST Mobile app is a gateway to access popular content and services while you're on the go.

Find more online:
mobile.txst.edu/features.html

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Access the academic calendar to check important academic dates like registration deadlines.



News, schedules, and more to keep you in the game. Students can access event check-in and Bobcat Bonus.



Billing and Financial Aid

Find billing information and access payment portals to view your balances.



Bobcat Shuttle

Find live, up-to-date information on all Bobcat Shuttle locations and routes.



Campus Contacts

Find and favorite contact info for university resources like the Writing Center, Nite Cats, HR and more.



Canvas At-a-Glance

Students can access a quick summary of Canvas coursework and messages on-the-go.



Dining

Select your meal plan and check out on-



Events

Find and follow upcoming events

HOW TO SUPPORT STUDENTS

We have identified some of the most common issues students may have within the app.

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THEY CAN'T FIND DINING INFORMATION, CANVAS, COURSES, ETC.

Double check that they are logged into the Student persona and not Guest or Faculty/Staff.

If they're still confused, check that they see the little portrait in the upper right corner of the app. If not, they may be in the old app. Have them open their app store, find TXST Mobile and tap "Update".

IF STUDENTS ARE LOOKING FOR THEIR DIGITAL BOBCAT ID

It can be found in the side menu or from the User Profile screen. Anyone using iOS devices can now be setup their ID in their mobile phone wallet (this applies for staff and faculty too!).

We have a robust FAQ you can direct them to but please let us know if you're receiving questions that are not on here so we can update it:

mobile.txst.edu/about/faq

THINGS YOU NEED TO KNOW

HOW YOU CAN
SUPPORT OR USE
TXST MOBILE

NOTIFICATION REQUESTS

01

GUIDELINES AND BEST PRACTICES

TXST Mobile app notifications are intended for university audiences (e.g. - students, faculty, and staff). Only TXST entities may request to send a push notification through the mobile app.

Notifications must be received a minimum of four business days in advance to allow for the review and ahead of other communications in the app.

Want to learn more about notification requests? Please read and understand the communication guidelines below before you fill out the appropriate request forms for Push Notification: mobile.txst.edu/features/communication

FEEDBACK

02

SUBMIT FEEDBACK OR IDEAS

Got a great idea for TXST Mobile? Let your voice be heard! Check out our notes on feature development, and submit your feedback!

Later this Fall, we plan to do surveying and testing with the student community to better optimize the app experience. Future digital surveys may be sent to faculty and staff in 2026 once we have more data.

Got a new idea for the mobile app?
Submit feedback or share with students to submit feature requests:

mobile.txst.edu/feedback

Online you can find out what is on the roadmap for the TXST Mobile app.

REPORT A BUG

03

PLEASE REPORT ISSUES

If you encounter an issue, please let us know by submitting a bug report.

We will do our best to update known bugs online as issues that impact all users are found.

Need to report an issue or bug? There are several ways to report issues

- Through the app under 'Feedback'
- Email: mobilefeedback@txstate.edu
- Online: mobile.txst.edu/feedback

We will work with Modo Labs, our app vendor, to address issues as quickly as possible

OTHER APPS

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RECOMMENDED APPS BEYOND TXST MOBILE

While everyone's experience will be different, we've collected a list of the most used mobile applications, primarily for students, to help them get started.

Help us update this list! If you know of other apps students use in their daily routines at TXST that should be featured, please contact mobilefeedback@txstate.edu

Looking for other recommended mobile apps? Check out the current list of recommended apps for students, plus faculty/staff, to get the most out of their TXST experience: mobile.txst.edu/about/additional-apps

PRO TIPS FOR USING TXST MOBILE APP

ENCOURAGE DOWNLOADS

The app is a beneficial companion for students to get the best TXST experience on the go

CHECK YOUR PERSONA

TXST students, faculty and staff should use their NetID login for their specific designation to get the most out of the app

TURN ON YOUR NOTIFICATIONS

Don't miss out on updates from TXST, events, news, and more through the notifications

WHO MANAGES THE MOBILE APP

DIVISION OF MARKETING AND COMMUNICATIONS

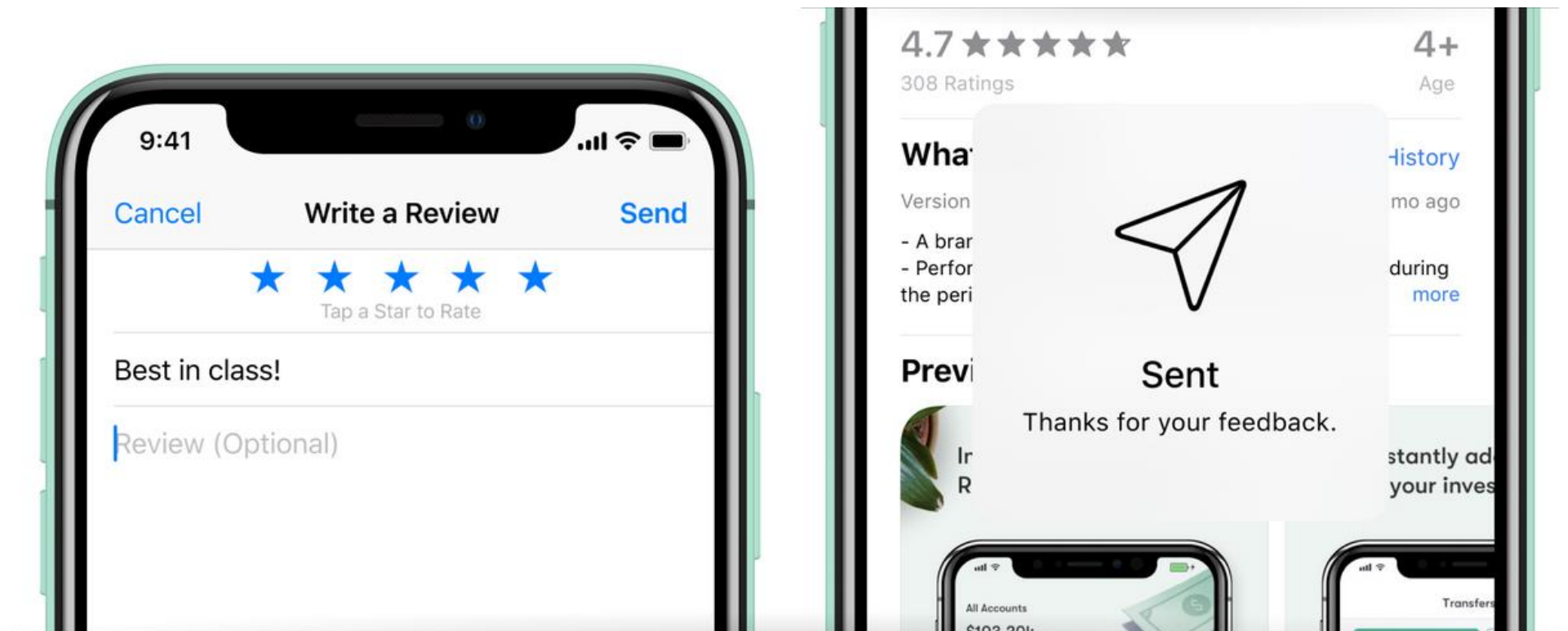
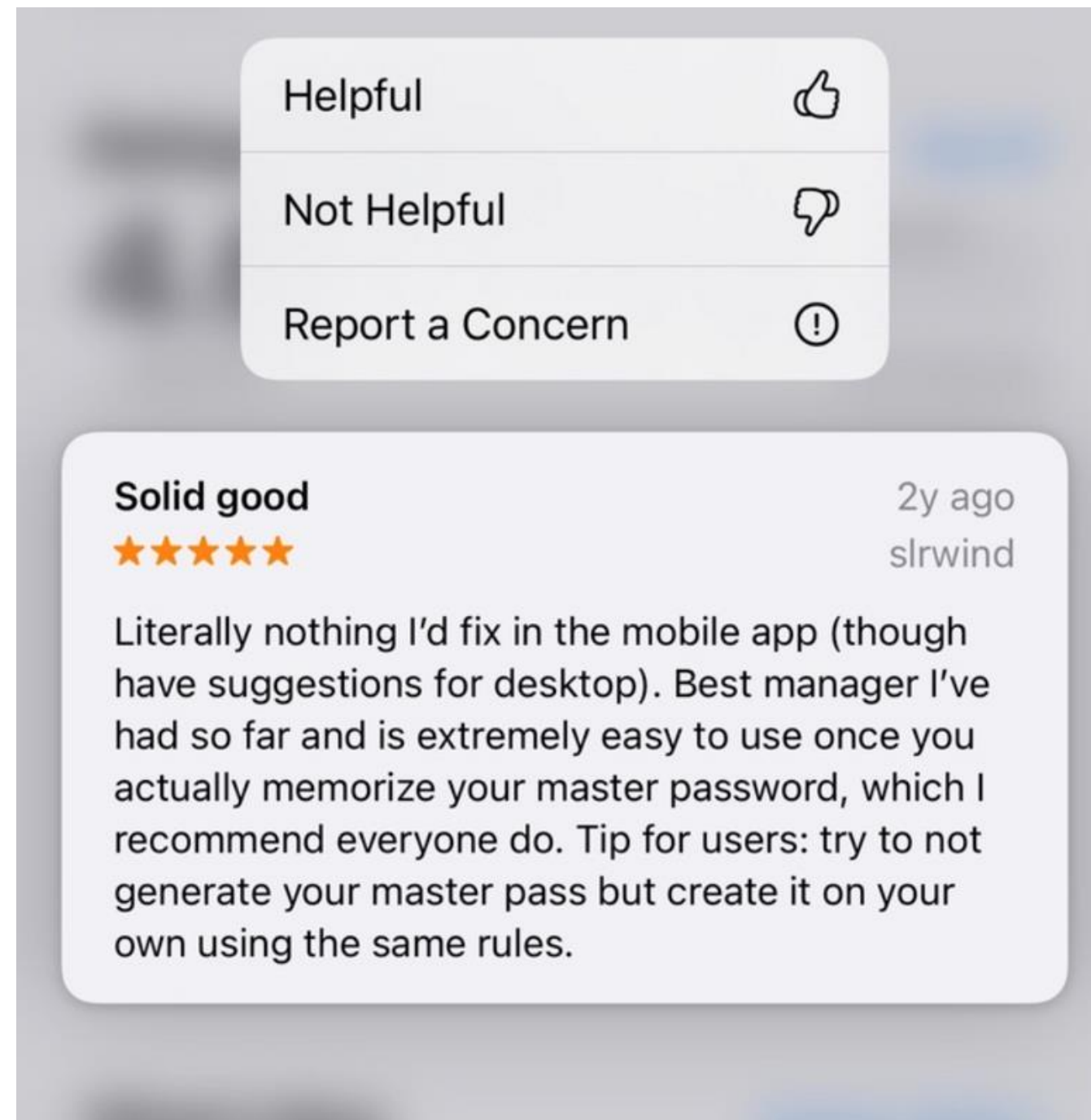
- DMC is a manager of the production of the app.
- DMC maintains the visual look of the app experience with updates to photos, videos, and language as needed.
- In collaboration with MWS we review feature requests to determine what should be implemented, timelines, and how.
- DMC manages the communication features of the app and review plus schedule notification requests.

MOBILE WEB SYSTEMS

- MWS is responsible for the vendor relationship.
- MWS provides technical support for DMC and is the escalation path for issues reported to ITAC.
- MWS manages and maintains local development projects for app features that DMC agrees are valuable.
- MWS participates in product improvement activities in collaboration with DMC, such as user testing.

TXST MOBILE APP

Leave a review



LEAVE A REVIEW

Please help us by leaving a review though the mobile app stores for Android or Apple. We all know the negative experience tend to lead to reviews but we know the new TXST Mobile app experience has and will continue to improve and would love the reviews to reflect that!