



Please Check In

Have new team members you want to include? You can add them here to receive all the updates.

Apartment Manager's Meeting

April 14, 2026

 CollegePads
NOW PART OF STARREZ

 TXST

 SAN MARCOS



University and Housing Updates

Jason O'Neill: Director for Housing Administrative Services

University and Housing Policy Updates

Spring 2026

- 7,582 for FTIC, 95.88% full
- 1,670 for UD 97.04% full
- 9,252 total at 96.08%

New 2027 Halls

- Juniper and Verbena
- 1500 beds

Enrollment

- Summer 26: 12,085
 - 8% increase
- Fall 26: 25,045 registered
 - 6.5% increase

Upper Division Housing (Returning, Continuing, Non-Required Transfer)

- **1080 Contracts Received (Includes RAs)**
 - **39 held (Bobcat Rise and Athletics)**
- **100% Filled**
 - **(Contracts + Held – those not in Balcones or Cypress)**
- **2,939 on interest list.**

TXST Move-In Updates

Mikah Hosang: Program Director, Strategic Initiatives

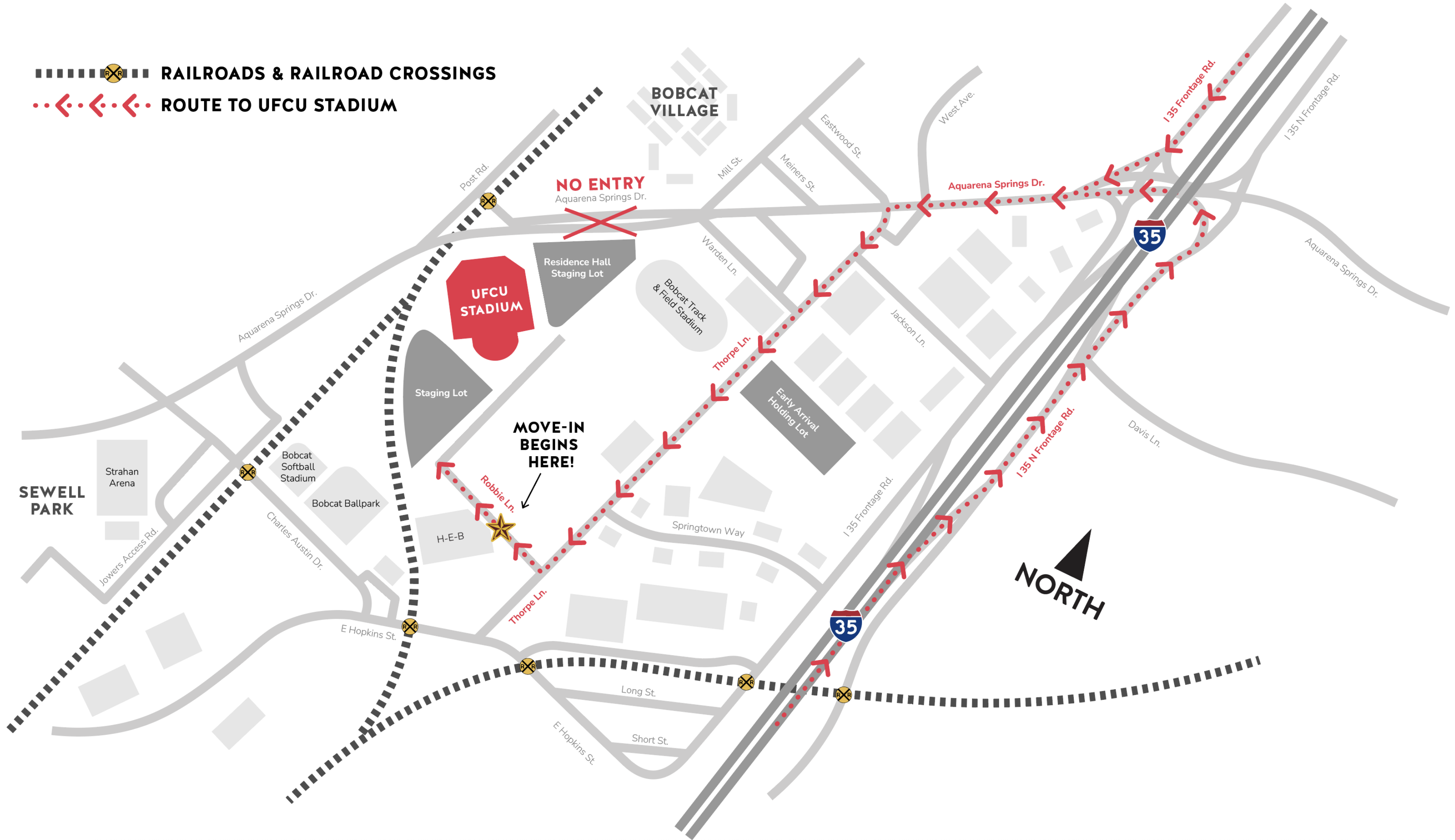
FALL 2026 MOVE-IN

- **FRESHMAN MOVE-IN**
 - **AUGUST 14, 15, 16**
- **UPPER DIVISION MOVE-IN**
 - **AUGUST 16**



RAILROADS & RAILROAD CROSSINGS

ROUTE TO UFCU STADIUM





VIEW YOUR HOUSING ASSIGNMENT



SCHEDULE A MOVE-IN APPOINTMENT



REVIEW THE MOVE-IN GUIDE



CHECK YOUR BOBCAT MAIL



GET READY FOR MOVE-IN!

Dean of Students



HERE TO HELP FORM

Report...
concerning student behavior
students in crisis

Refer...
students in need of support
Students who

Wholistic Areas of Student Support

- **Attorney Services**
- **Academic Concerns & Support**
- **Basic Needs (food, lodging, childcare)**
- **Campus Employment Concerns**
- **Emergency Funding**
- **Former Foster Care**
- **Professional Counseling**
- **Pregnant & Parenting Student**

Off-Campus Living Updates

Tyler Barstow: Senior Coordinator for Off-Campus Living

OCL Student Experience Survey

- Launched January-February
- 1,025 Responses
- 119 Distinct Properties

Renewal Factors

If you were to stay in the area longer, how likely are you to renew your lease and stay at your current apartment complex?

Extremely unlikely

Somewhat unlikely

Neither likely nor unlikely

Somewhat likely

Extremely likely

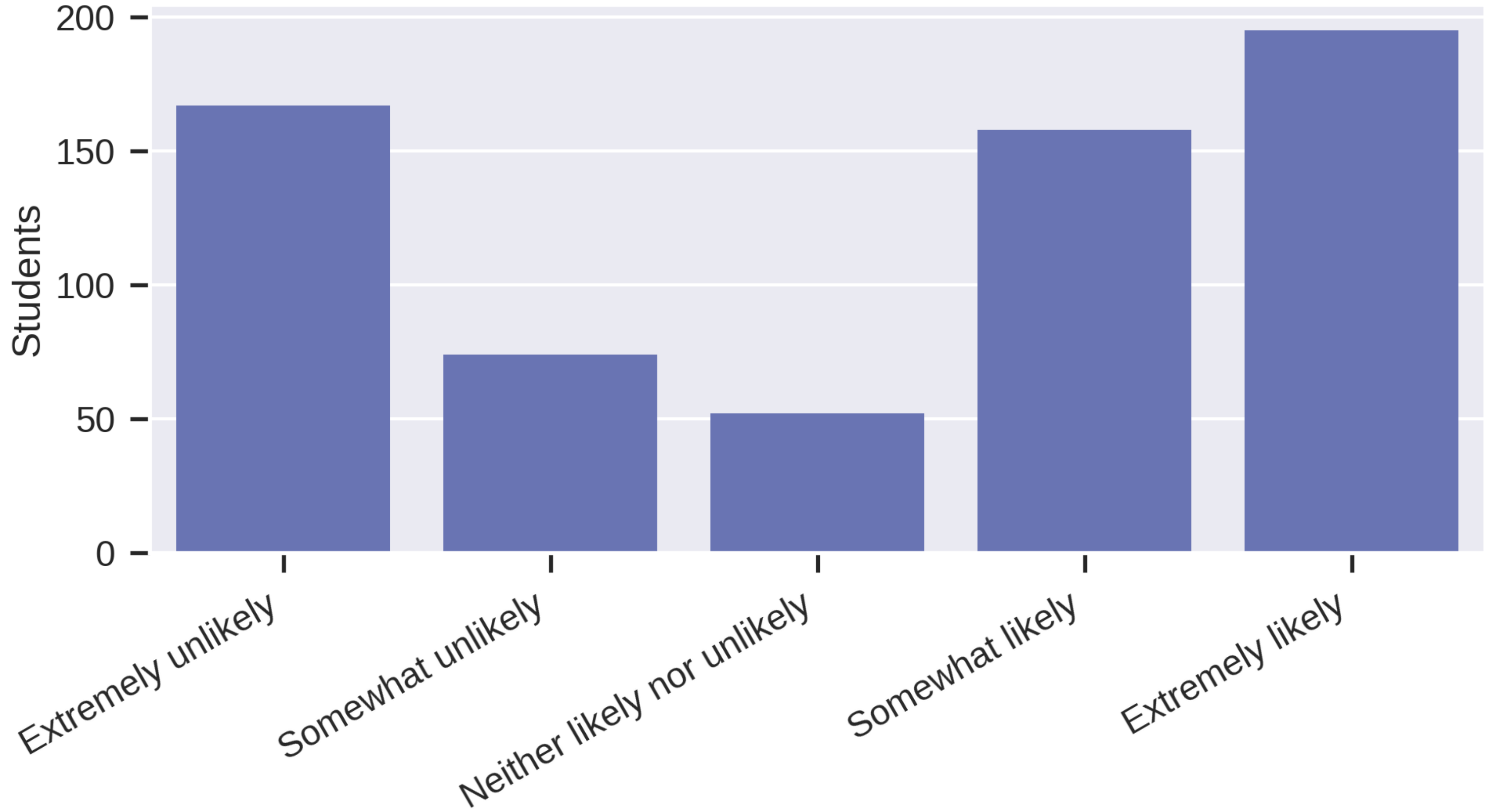
Would you recommend your current apartment complex to another student?

No

Maybe

Yes

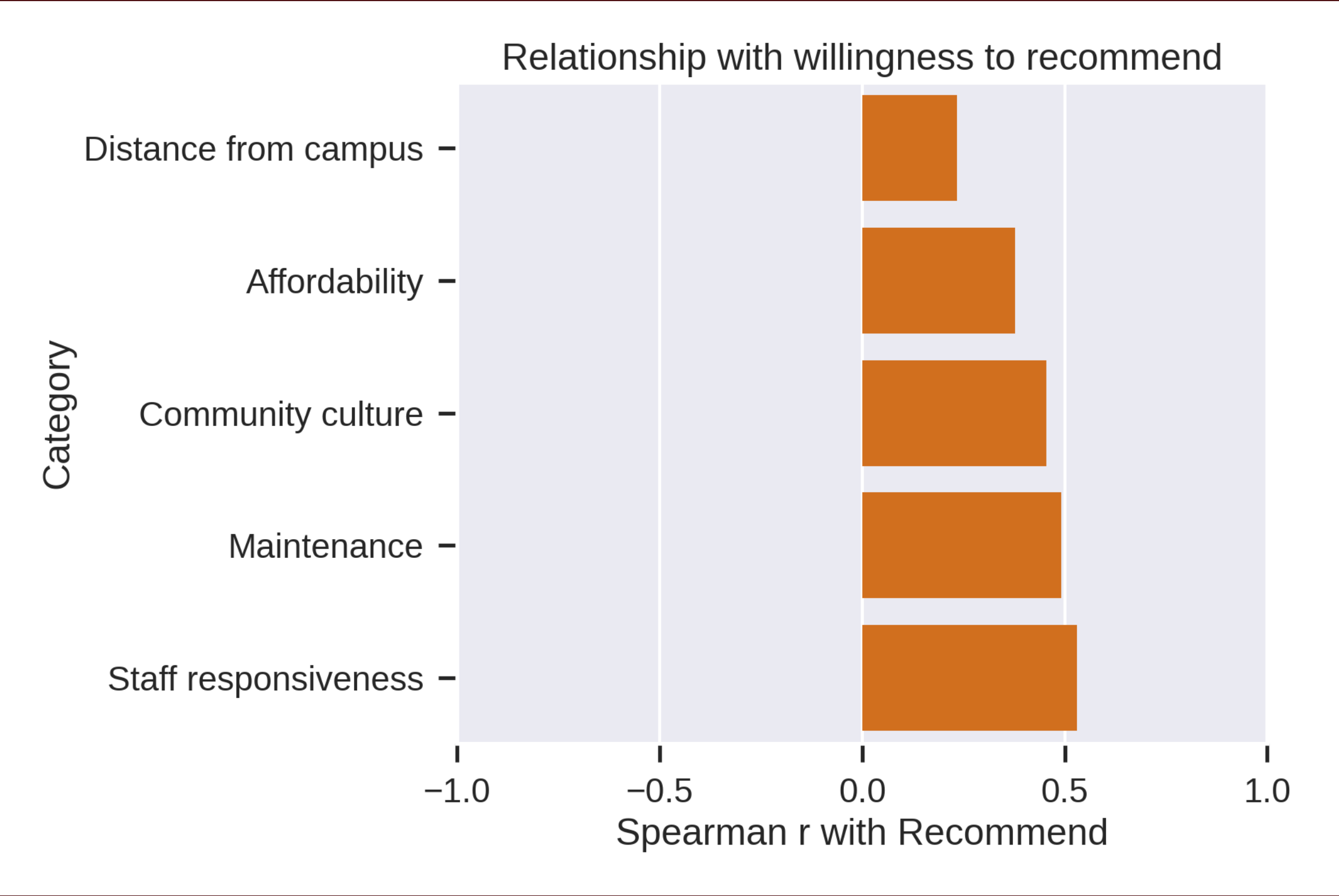
Likelihood to renew — distribution



Renewal Factors

How would you rate the following at your apartment complex?

	Unsure	Needs work	Good	Great
Distance from Campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Culture	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff Responsiveness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



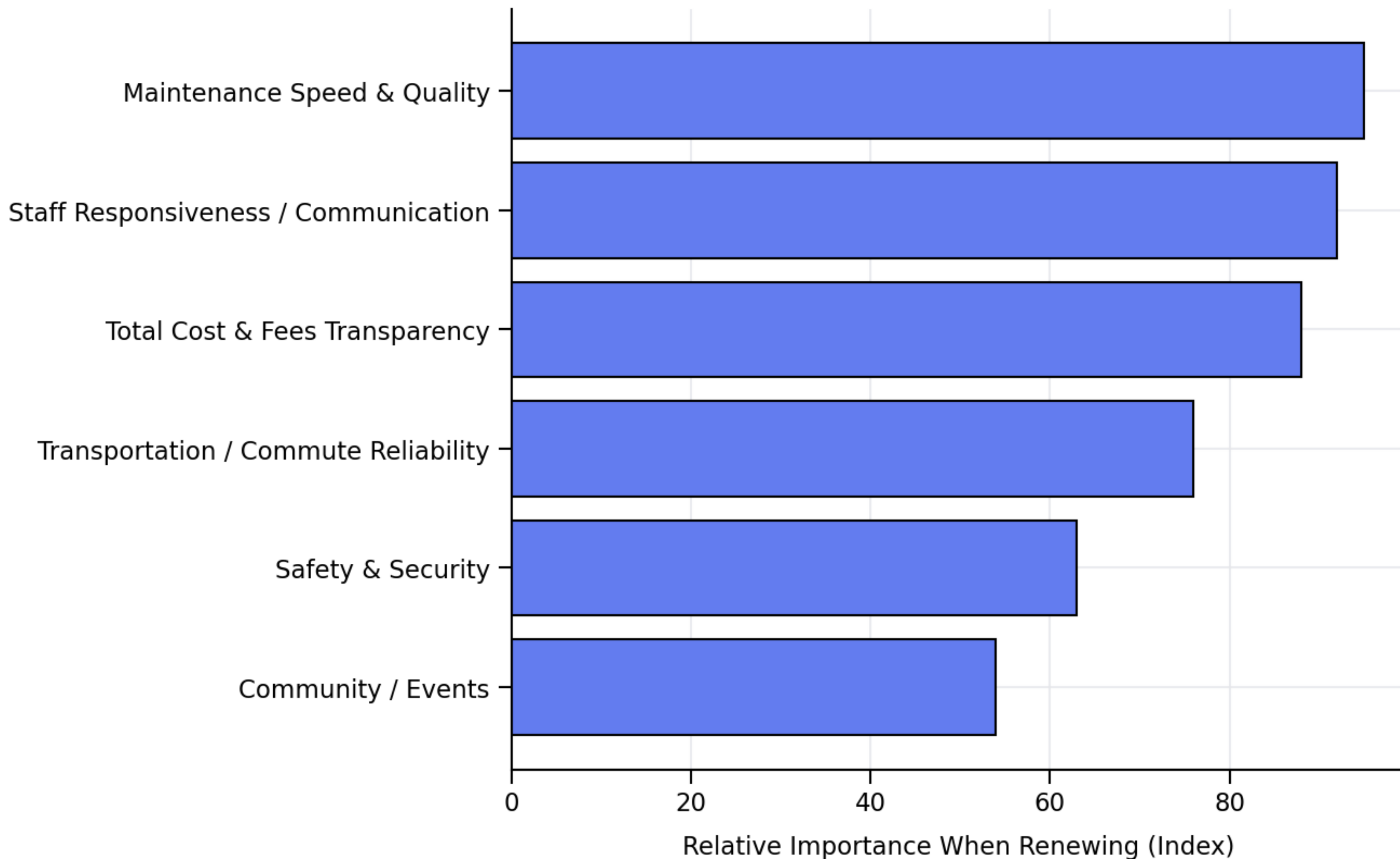
Staff responsiveness had the strongest relationship to "likelihood to renew" and "Willingness to recommend"

Renewal Factors

Students Expressed

- 1/3 of all responses stated that "staff responsiveness" and "maintenance" need work
- Affordability and Community Culture rated lowest across the board

What Students Prioritize When Deciding to Renew a Lease



Maintenance Issues

Students Expressed

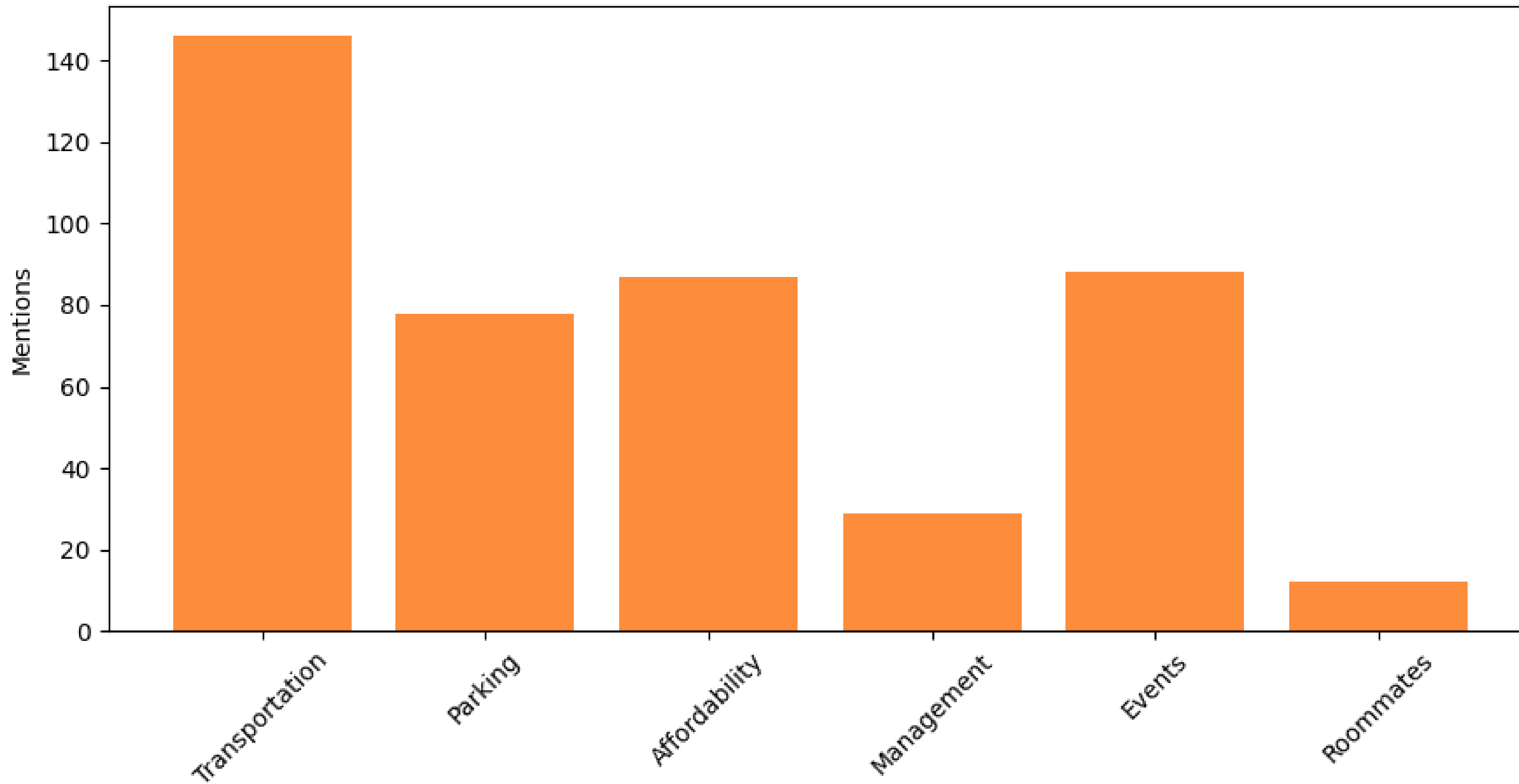
- Speed
- Tone
- Clarity
- Follow-Through

Off-Campus Preparedness

What is one thing you wish you'd known prior to moving into off-campus housing?

- Transportation and shuttles
- Total Cost of Living
- Management and staff response times
- Maintenance
- Clearer expectations with roommate matching
- How "close" actually translates to travel time

Theme Frequency in Open-Ended Responses

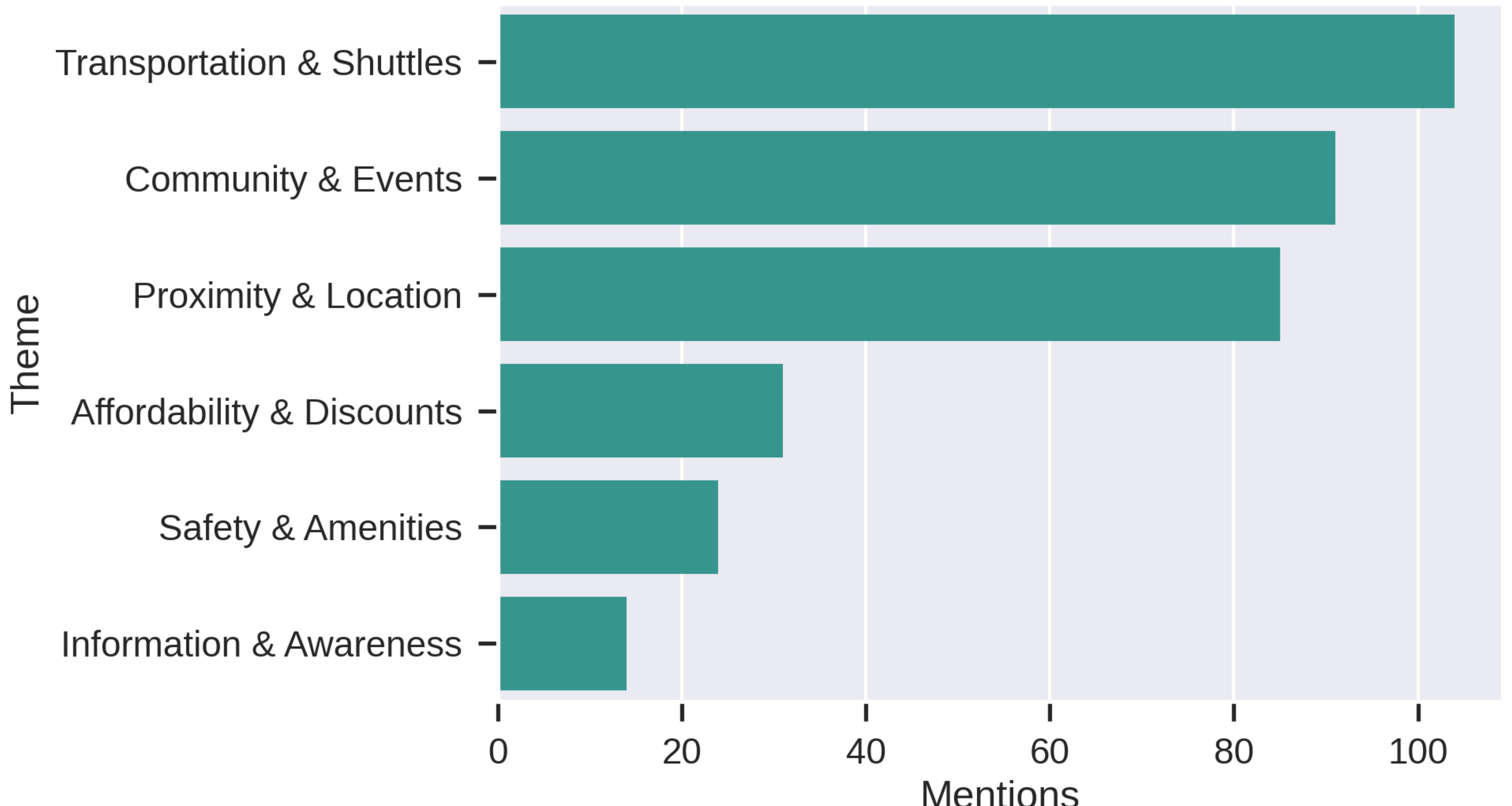


Connection to City of San Marcos

Students Expressed

- Wanting more city-hosted events
- More student-centered programming, student incentives, discounts
- Better promotion of existing events, awareness
- Opportunities to connect with other students living off-campus

What would help you feel more connected — Top themes



Off-Campus Living Student Experience

Fall 2026 Survey Launch

- Better in-lined with Expo timeline
- Data available for Spring
- Wider Promotion of existing event



Fall 26 Off-Campus Living Housing Expo

- **Tuesday, Nov 3 (Election Day)**
- **11:00 am to 3:00 pm**
- **Grand Ballroom**
- **Limit of 2 parking passes**
 - **Loading dock**

Student Complaint System

On-Campus Solicitation

- On-campus visits require a present representative from a sponsoring department
- Adds validity to outside presence for students
- Approved solicitation must not:
 - Harass persons being solicited
 - Litter or deface campus grounds
- Use of Campus spaces is granted not guaranteed

City of San Marcos

Police Updates: Assistant Chief Brandon Winkenwerder

Resource Recovery: Amy Thomaides

Neighborhood Enhancement: Tiffany Harris

**Next Meeting:
September 15, SMAC
(San Marcos Activity Center)**

**For Fall 2026:
December 8, SMAC**